

Freedom of Information Team
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Tel: 023 9228 6000 Ext 3708

Name:

Date: 03/03/2020

Ref: 19-20 590

Dear

Freedom of Information request

Thank you for your request for information under the Freedom of Information Act 2000, which was received by our Freedom of Information team on 17/02/2020.

- 1. Does the trust employ a person, or persons whose job it is to identify people who may be required to pay for NHS care, often referred to as an overseas visitor manager?**

Yes.

- 1. If yes please provide information about the job title, Agenda for Change pay band, and duties of each role in the team:**

One Overseas Visitors Finance Manager, pay band 7.

Two full time Stage II Officers, pay band 3.

- 2. Please provide the annual salary for each member of the team for each year from 2015 - 2020 inclusive.**

Year	Band 7	Band 3
2015-2016	£43,356.00	£7,116.00
2016-2017	£44,808.00	£8,940.00
2017-2018	£31,212.00 part-time	£22,152.00 full-time
2018-2019	£32,148.00	£22,692.00
2019-31/01/2020	Unavailable	Unavailable

- 3. Please provide any additional budget allocated to the team, i.e. for operational costs, equipment, office space etc. for each year from 2015 - 2020 inclusive.**

The Trust does not record costs in the level of detail required to provide a response. Additionally, the overseas patients' team has been an established part of the Finance Department for some time. The team has been expanded since 2017/18.

- 4. Has the overseas visitor team overspent it's budget in any year from 2015 - 2020 inclusive. If yes, provide the amount.**

No.

5. If the Trust does not employ an overseas visitor manager does it plan to, and how much has it budgeted for this?

Not applicable.

2. The following questions relate to income generated through charging patients for NHS care as directed through the NHS Overseas Visitor Charging Regulations 2015 and 2017 amendment. Please do not include income generated through private paying patients or through money claimed back from EEA countries as part of any reciprocal arrangements.

1. Please provide the total amount invoiced for each year from 2015 - 2020 inclusive.

Year	Amount Invoiced
2015-2016	£173,000.00
2016-2017	£284,000.00
2017-2018	£392,000.00
2018-2019	£460,000.00
2019-31/01/2020	2019-20 unavailable

2. Please provide the total amount received in payments for each year from 2015 - 2020 inclusive.

Year	Amount Received
2015-2016	£68,000.00
2016-2017	£81,000.00
2017-2018	£231,000.00
2018-2019	£195,000.00
2019-31/01/2020	2019-20 unavailable

3. Please provide the total amount written off as a result of the patient being considered destitute for each year from 2015 - 2020 inclusive.

Year	Amount w/o
2015-2016	£18,000.00
2016-2017	£57,000.00
2017-2018	£58,000.00
2018-2019	£96,000.00
2019-31/01/2020	2019-20 unavailable

4. Please provide the total amount passed to debt collection agencies for recovery as a result of non payment for each year from 2015 - 2020 inclusive.

Since 2015/16 62 cases have been referred to an external debt collection agency to pursue payment. The Trust does not record or monitor the status and outcome of each individual case.

5. Please provide the total value of credit notes issued after a person has been invoiced for care and later found to be eligible for free treatment for each year from 2015 - 2020 inclusive.

The Trust does not record this information.

Please note for those areas that are marked as not available, mainly 2019-20 as we are unable to release these figures for this year until they have been audited.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will

conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team