

Freedom of Information Team  
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Tel: 023 9228 6000 Ext 3708

Name:

Date: 31/07/2019

Ref: 19-20 226

Dear

### **Freedom of Information request**

Thank you for your request for information under the Freedom of Information Act 2000, which was received by our Freedom of Information team on 23/07/2019. You have requested the following:

**I am requesting the information regarding what Learning Management System (LMS) is used at the Trust. Please confirm if this is:**

- **OLM**
- **Internal Bespoke System**
- **External Provider**

**If it is an external contract, please confirm who the contract is with and the contract end date.**

The Trust use OLM via the Electronic Staff Record. This system is used nationally and is free for use across all Trusts.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on [Information.Governance@porthosp.nhs.uk](mailto:Information.Governance@porthosp.nhs.uk) or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team