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Tel: 023 9228 6000 Ext 3708

Name:

Date: 31/07/2019

Ref: 19-20 225

Dear

### **Freedom of Information request**

Thank you for your request for information under the Freedom of Information Act 2000, which was received by our Freedom of Information team on 23/07/2019. You have requested the following:

- 1. For 2018/19 and the calendar year 2018, please breakdown how many children aged 15 and under attending the hospital's A&E department for mental health related issues, were treated/seen by a doctor within four hours, and how many waited longer than four hours to be treated. If possible, please give a breakdown of how long those waiting four+ hours were waiting, e.g. six, seven hours etc.**
- 2. For 2018/19 and the calendar year 2018 please breakdown how many children aged 16 and 17, attending the hospital's A&E department for mental health related issues, were treated/seen by a doctor within four hours, and how many waited longer than four hours to be treated. If possible, please give a breakdown of how long those waiting four+ hours were waiting, e.g. six, seven hours etc.**
- 3. For 2018/19 and the calendar year 2018, please breakdown how many adults aged 18 and over, attending the hospital's A&E department for mental health related issues, were treated/seen by a doctor within four hours, and how many waited longer than four hours to be treated. If possible, please give a breakdown of how long those waiting four+ hours were waiting, e.g. six, seven hours etc.**
- 4. For 2018/19 and the calendar year 2018, please detail the longest period of time an individual with a diagnosed mental health condition spent in A&E.**

Please find the figures in the table below. Please note that our PAS system has no reliable Mental Health flag, therefore Mental Health patients have been identified using a complex criteria.

	Under 15		16 - 18		Adult	
	MH ED Attendances	< 4 Hrs	MH ED Attendances	< 4 Hrs	MH ED Attendances	< 4 Hrs
Jan-18	1501	26	165	15	7137	3929
Feb-18	1458	34	170	21	6425	3555
Mar-18	1852	57	195	21	7805	4316
Apr-18	1716	36	198	19	7488	5670
May-18	2049	37	234	24	8151	5847
Jun-18	1927	43	184	12	7971	5685
Jul-18	2061	48	214	23	8380	5694
Aug-18	1556	25	229	13	8217	6096
Sep-18	1826	35	202	12	7798	5371
Oct-18	1872	48	220	23	8189	5196
Nov-18	1941	48	206	29	7616	5390
Dec-18	1911	44	153	11	7928	5136
Jan-19	1873	59	209	30	8127	4334
Feb-19	1864	58	175	27	7400	3433
Mar-19	2079	87	208	24	8096	4008
<b>Grand Total</b>	<b>27486</b>	<b>685</b>	<b>2962</b>	<b>304</b>	<b>116728</b>	<b>73660</b>

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on [Information.Governance@porthosp.nhs.uk](mailto:Information.Governance@porthosp.nhs.uk) or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team

**Working together** To drive excellence in care for our patients and communities