

Freedom of Information Team
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De La Court House
Queen Alexandra Hospital
Southwick Hill Road
Portsmouth
Hampshire
PO6 3LY

Tel: 023 9228 6000 Ext 3708

Name:

Date: 20/06/2019

Ref: 19-20 132


Dear

Freedom of Information request

Thank you for your request for information under the Freedom of Information Act 2000, which was received by our Freedom of Information team on 10/06/2019. You have requested the following:

The following questions refer to any interpretation from another language into English or from English to another language as well as BSL interpretation.

For the last 3 financial years (2016/17, 2017/18, 2018/19), please could you provide the following:

1. **What suppliers have the Trust been using for Interpretation Services?**
DA Languages.
2. **Could you provide the total annual spend for interpreter services in each of the past 3 financial years (2016/17, 2017/18, 2018/19) to date as well as broken down by language / BSL?**
2016/17: £25,268.54 (only had contract for part of the year)
2017/18: £70,480.09
2018/19: £93,651.94
3. **Which languages did the interpreters support the Trust with?**
 - **Please list each language in order of highest to lowest in terms of use/bookings**
Please see the attached spreadsheet.

Language
Breakdown.csv
 - **Please list how many times/bookings the interpreters worked for you in each language**
Unfortunately, this information is commercially sensitive and therefore the Trust will be exempting this question under Section 43 of the Freedom of Information Act 2000 which states "information is exempt if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it)."

4. **What is the name of the person within the Trust who is responsible for the commission of Spoken Language services?**
5. **What is the name of the person with the Trust who is responsible for the commission of BSL services?**

The person responsible for the commission of both Spoken Language services and BSL services is the Associate Chief Nurse Patient Experience. This post is currently vacant but is being covered in the interim by Linda Field - Linda.Field@porthosp.nhs.uk.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team