

Freedom of Information Team
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Tel: 023 9228 6000

Name:
Date: 02/05/2019
Ref: 19-20 031

Dear

Freedom of Information request

Thank you for your request for information under the Freedom of Information Act 2000, which was received by our Freedom of Information team on 16/04/2019. You have requested the following:

How many patients are investigated as part of the Serious Incident process with regards to delayed cancer diagnosis?

The Trust does not carry out a Serious Incident process for every delayed cancer diagnosis, but the Trust does complete a harm review for breaches of the 104 day access standard, and aims to start doing harm reviews for all breaches of the 62 day access standard later this year.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Information Governance Manager on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team