

Freedom of Information Team  
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Hampshire  
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Tel: 023 9228 6000 Ext 3708

Name:  
Date: 07/05/2019  
Ref: 19-20 010

Dear

### **Freedom of Information request**

Thank you for your request for information under the Freedom of Information Act 2000, which was received by our Freedom of Information team on 03/04/2019. We apologise for the slight delay in the response to your Freedom of Information Request and for any inconvenience caused.

You have requested the following:

- 1) The total amount of times pest control were called out to a hospital under the care of your trust in a) 2017/18 and b) 2018/19**
- 2) The type of pest which caused the call out, and the section/area in the hospital that was affected in 2017/2018 and b) 2018/19**



pest (003).xlsx

- 3) The total amount of money spent on pest control call outs in a) 2017/18 and b) 2018/19**  
Unfortunately, the Trust are unable to provide figures relating to costs as this information is not held by the Trust.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on [Information.Governance@porthosp.nhs.uk](mailto:Information.Governance@porthosp.nhs.uk) or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team