

Service Request Number	Status	Classification KPI	SLA Description	Classification Description	Summary Description	WO Long Description	Location ID	Location Description	Service Location	Report Date	Time	Actual First Fix	Time
PES:1470	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Silver fish in offices B131 & B135	B - Eye Department	B135 - Consultant'S Examination Room Flr: B Rm: B135	Not Specified	08/11/2017	11:36	08/11/2017	15:24
PES:1471	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	1 silverfish ran across the desk and she killed it	B - Eye Department	B041 - Reception Flr: B Rm: B041	Not Specified	08/11/2017	14:08	08/11/2017	15:21
PES:1472	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	We have silver fish bugs in our kitchen sink. Is there anything that can be put down the sink to destroy them?	Cambridge House	Ca07 - Beverage Bay Flr: Grnd Rm: CA07	Not Specified	13/11/2017	7:53	13/11/2017	11:30
PES:1473	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	We have recently had pest control come in and sprayed the office. Today a few members of my team witnessed a (rather large) Silverfish run across my colleagues desk. Can you please take necessary action.	Victoria House	3.7 - Corridor Flr: 2nd Rm: VS07	Not Specified	14/11/2017	11:20	14/11/2017	11:30
PES:1474	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Mary House – Ground floor kitchen area, medical students have seen a rat but domestics have checked and no droppings have been found.	Mary House	31 - Kitchen (East End) Flr: Grnd Rm: MG31	Not Specified	15/11/2017	11:04	15/11/2017	14:01
PES:1475	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Eye day case unit - Silver fish has been found - This was fumigated at the weekend, all remains were hovered up Monday. This is an on going issue.	B - Eye Department	B129 - Office Flr: B Rm: B129	Not Specified	15/11/2017	13:45	15/11/2017	15:10
PES:1476	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	very bad infestation of flies and maggots in the dirty utility room - coming out of the sluice and all on the floors - no windows in the room .	E - E6 Ward (Respiratory High Care)	E1292 - Corridor Flr: E Rm: E1292	Not Specified	16/11/2017	10:19	16/11/2017	11:10
PES:1477	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	There have been a few large flies around cardiology today. A couple are in the secretary's office as I type. There has also been an unpleasant smell around as well. This has also been noticed by my colleagues on C7 ward. I am wondering if a small rodent has died somewhere.	C - Cardiac Day Unit	C1111 - Waiting Area Flr: C Rm: C1111	Not Specified	17/11/2017	15:24	17/11/2017	15:48
PES:1478	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Flt 19 Connaught House – Bugs found in flat, possibly rice weevils? – Urgent please	Connaught House	Flat 19 - Hallway Flr: 5th Rm: CF19.11	Not Specified	20/11/2017	11:30	20/11/2017	11:45
PES:1479	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Please could I raise a PEST task? Location: Victoria House, Top Floor, 3.2. Task: I am sorry to have to raise yet another task but I have caught 3 silverfish in our trap since 20/11/17 and we have been sprayed twice. I have just had another one running across my desk.	Victoria House	3.2 - Office Flr: 2nd Rm: VS02	Not Specified	24/11/2017	9:05	24/11/2017	11:15
PES:1480	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	I need to report that we have had silver fish in our kitchen sink and cutlery drawer in our kitchen, Cambridge House. Please can this be dealt with.	Cambridge House	Ca07 - Beverage Bay Flr: Grnd Rm: CA07	Not Specified	28/11/2017	8:17	28/11/2017	11:30