

Service Request Number	Client Call Reference	Status	Classification KPI	Client Reference	SLA Description	Response Category	Classification Description	Summary Description	WO Long Description	Location ID	Location Description	Service Location	Report Date	Time	Actual First Fix	Time
PES:1512		CLOSED	9.2.2c and 9.3.1b		PEST - Pest Infestation - ALL		PEST - Pest Infestation	PEST - Pest Infestation	Infestation of ants coming from the exit doors	Rehabilitation Building - C Level	C3002 - Hydrotherapy Pool Flr: C Rm: C3002	Not Specified	03/05/2018	9:53	03/05/2018	15:12
PES:1513		CLOSED	9.2.2c and 9.3.1b		PEST - Pest Infestation - ALL		PEST - Pest Infestation	PEST - Pest Infestation	Dead Rat/Rats and Lots of Rats Faeces Cubical 14 and the bathroom - please investigate	A - Assessment Unit (Paediatrics)	A1311 - Nurse Base Flr: A Rm: A1311	Not Specified	03/05/2018	10:09	03/05/2018	15:12
PES:1514		CLOSED	9.2.2c and 9.3.1b		PEST - Pest Infestation - ALL		PEST - Pest Infestation	PEST - Pest Infestation	Infestation of ants all over the work top.	Gloucester House	A1 - Office Flr: Grnd Rm: GG01	Not Specified	03/05/2018	10:38	03/05/2018	15:12
PES:1515		CLOSED	9.2.2c and 9.3.1b		PEST - Pest Infestation - ALL		PEST - Pest Infestation	PEST - Pest Infestation	Pigeon outside D451 window is stuck in the netting.	D - Audiology/ENT OPD	D451 - Office Flr: D Rm: D451	Not Specified	08/05/2018	9:01	08/05/2018	15:12
PES:1516		CLOSED	9.2.2c and 9.3.1b		PEST - Pest Infestation - ALL		PEST - Pest Infestation	PEST - Pest Infestation	Pigeon outside D451 window is stuck in the netting.	D - Audiology/ENT OPD	D451 - Office Flr: D Rm: D451	Not Specified	09/05/2018	15:57	09/05/2018	15:12
PES:1517		CLOSED	9.2.2c and 9.3.1b		PEST - Pest Infestation - ALL		PEST - Pest Infestation	PEST - Pest Infestation	Pigeon stuck in netting and being tormented by a crow.	D - Audiology/ENT OPD	D451 - Office Flr: D Rm: D451	Not Specified	15/05/2018	11:52	15/05/2018	15:12
PES:1518		CLOSED	9.2.2c and 9.3.1b		PEST - Pest Infestation - ALL		PEST - Pest Infestation	PEST - Pest Infestation	Since moving back into Sub Level A after the building work, we have noticed quite a lot of ants. Although we do keep our kitchen area tidy ? they are coming from somewhere	Sub Level A - ICT Suite	Sla2 - Kitchen Flr: SubA Rm: SLA2	Not Specified	16/05/2018	12:01	16/05/2018	15:12
PES:1519		CLOSED	9.2.2c and 9.3.1b		PEST - Pest Infestation - ALL		PEST - Pest Infestation	PEST - Pest Infestation	Fleas have been found in staff room.	B - Maternity OPD	B1290 - Staff Rest Room Flr: B Rm: B1290	Not Specified	23/05/2018	11:04	23/05/2018	15:12
PES:1520		CLOSED	9.2.2c and 9.3.1b		PEST - Pest Infestation - ALL		PEST - Pest Infestation	PEST - Pest Infestation	Beetles found in this room.	G - G5 Ward (Isolation)	G1344 - Clean Utility Room Flr: G Rm:	Not Specified	29/05/2018	9:14	29/05/2018	15:12
PES:1521		CLOSED	9.2.2c and 9.3.1b		PEST - Pest Infestation - ALL		PEST - Pest Infestation	PEST - Pest Infestation	2 Pigeon caught in netting	D - Audiology/ENT OPD	D451 - Office Flr: D Rm: D451	Not Specified	29/05/2018	14:19	29/05/2018	15:12
PES:1522		CLOSED	9.2.2c and 9.3.1b		PEST - Pest Infestation - ALL		PEST - Pest Infestation	PEST - Pest Infestation	Pigeon in F04 Plantroom	F - Plantrooms	F04 - Theatre Ahu Plantroom (Centre) Flr: F	Not Specified	31/05/2018	15:11	31/05/2018	15:12