

Service Request Number	Status	Classification KPI	SLA Description	Classification Description	Summary Description	WO Long Description	Location ID	Location Description	Service Location	Report Date	Time	Actual First Fix	Time
PES:1410	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Pidgeon stuck in netting on low roof back of physio = was there yesterday	Rehabilitation Building	Rehabilitation Centre Riser Flr: Grnd Rm: Rehab Riser	Not Specified	04/05/2017	8:56	17/05/2017	15:25
PES:1411	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	We contacted you a few months ago about a slight bug problem and were advised to contact you again if the problem persists. The bugs have returned several times, but not in large amounts and mostly dead, however today we have discovered a large amount of bugs (which we have identified to be maggots) who are very much alive and crawling around our desks and up the walls. Please advise what we should do as it is very uncomfortable to work around. We are in room 0.05, de la court house (ground floor) and we have pictures if you should require	De-La-Court house	0.05 - Office Flr: Grnd Rm: D0.05	Not Specified	05/05/2017	8:56	05/05/2017	15:00
PES:1412	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Crow and a dead crow are stuck in the netting outside Opposite D380, the crow alive is trying to eat the dead one and is not a pretty sight	D - General Areas	D1245E - Corridor Flr: D Rm: D1245E	Not Specified	06/05/2017	8:56	07/05/2017	15:20
PES:1413	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	the secure storage area (cage) in the undercroft of the Pathology building There appears to be at least one bird nesting in the roof area possibly adjacent to the storage area.	Pathology Building	Ext Struc/Fabric Flr: Grnd Rm: PATH.EXT	Not Specified	17/05/2017	8:56	18/05/2017	11:00
PES:1414	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	We have a wasp nest in the ground in our children's gardens between investigators and explores 2. NOTE Trust must be Informed of	TOPS Nursery	Ext Struc/Fabric Flr: Grnd Rm: TN.EXT	Not Specified	23/05/2017	8:56	23/05/2017	16:00
PES:1415	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Cockroach found in room E1135. Staff have got rid of it so unsure if there are anymore	E - E8 Ward	E1135 - 4 Bed Ward (Beds 17 - 20) Flr: E Rm:	Not Specified	24/05/2017	8:56	25/05/2017	9:00
PES:1416	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	LARGE AMOUNT OF BEES OCCUPYING ROOM 2 OF SOUTHWICK LODGE - PLEASE INVESTIGATE.	Southwick Lodge	2 - Bedroom Flr: Grnd Rm: SG02	Not Specified	29/05/2017	8:56	29/05/2017	8:30
PES:1417	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Silver fish near the lockers in the out patients	B - Eye Department	B103B - Corridor Flr: B Rm: B103B	Not Specified	31/05/2017	8:56	31/05/2017	8:15
PES:1418	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Ants in changing room. Seen mainly behind door leading from toilets (code 12478) close to lockers NOTE Trust must be Informed of	Transport Department	T11 - Fm Changing Room Flr: Grnd Rm: T11	Not Specified	31/05/2017	8:56	01/06/2017	10:15