

Service Request Number	Status	Classification KPI	SLA Description	Classification Description	Summary Description	WO Long Description	Location ID	Location Description	Service Location	Report Date	Time	Attended	Time
PES:1523	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Flat 19 Connaught House – What looks like biscuit beetles found in the kitchen, lounge and linen storage room inside the clean linen bag (loads). May we request pest control to look into this urgently please?	Connaught House	Connaught House	Not Specified	04/06/2018	11:56	04/06/2018	11:56
PES:1524	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Silver fish have been found.	B - B9 Ward (NICU)	B - B9 Ward (NICU)	Not Specified	06/06/2018	9:53	06/06/2018	9:55
PES:1525	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	FEC-A-20 PMS 9.2.2c and 9.3.1b Lots of ants by the window in bay 3	A - A7 (Octopus & Starfish) Ward	A - A7 (Octopus & Starfish) Ward	Not Specified	11/06/2018	11:02	11/06/2018	11:02
PES:1526	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Silverfish in kitchen area	Cambridge House	Cambridge House	Not Specified	13/06/2018	8:39	13/06/2018	8:40
PES:1527	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	pigeon stuck in netting on roof seen from HSDU please can it be removed	F - HSDU	F - HSDU	Not Specified	13/06/2018	10:54	13/06/2018	10:54
PES:1528	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Silver fish in the waiting room D443D	C - Nuclear Medicine	C - Nuclear Medicine	Not Specified	15/06/2018	11:48	15/06/2018	11:48
PES:1529	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	following nasty smell reported yesterday EST 436935 this morning lots of wasps maybe not related Simulation suite wasps in room	Quad	Quad	Not Specified	21/06/2018	10:05	21/06/2018	10:05
PES:1530	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Gio to recovery for directions Female changing ant infestation.	E - Theatres (MB)	E - Theatres (MB)	Not Specified	24/06/2018	18:01	24/06/2018	18:02
PES:1531	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Ants in A11 Female toilet.	Gloucester House	Gloucester House	Not Specified	25/06/2018	11:42	25/06/2018	11:42
PES:1532	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	By room A1 there is a ants nest and it is all round the door frame and up the walls. There is also a fly's nest.	Gloucester House	Gloucester House	Not Specified	26/06/2018	6:17	26/06/2018	6:17
PES:1533	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Woodlice problem - Domestic have attended but need MITIE in to deal with the problem	B - Eye Department	B - Eye Department	Not Specified	28/06/2018	8:35	28/06/2018	8:37
PES:1534	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	play Area 100s of ants Domestic have already cleaned the area	A - A8 (Shipwreck) Ward	A - A8 (Shipwreck) Ward	Not Specified	28/06/2018	8:57	28/06/2018	8:57
PES:1535	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Ants in playroom	A - A8 (Shipwreck) Ward	A - A8 (Shipwreck) Ward	Not Specified	28/06/2018	9:04	28/06/2018	9:08