

Service Request Number	Status	Classification KPI	SLA Description	Classification Description	Summary Description	WO Long Description	Location ID	Location Description	Service Location	Report Date	Time	Actual First Fix	Time
PES:1419	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Our office is running alive with silverfish again. Can you send the pest man out please. Room 3.14 Vic House	Victoria House	3.14 - Office Flr: 2nd Rm: VS14	Not Specified	05/06/2017	14:20	06/06/2017	10:20
PES:1420	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	We have had a report of Bees outside office B1758 and the office next door. Please can you call Lee Wiltshire ASAP on 02392 286328	B - Facilities Management	B1758 - Office Flr: B Rm: B1758	Not Specified	06/06/2017	11:09	06/06/2017	15:00
PES:1421	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Can you please raise a pest task for Southwick lodge again, bees in room 23 (Not coming through the window	Southwick Lodge	7 - Lobby Area Flr: Grnd Rm: SG07	Not Specified	07/06/2017	12:20	07/06/2017	14:17
PES:1422	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Silver Fish? no access restrictions not in use until 08:30 tomorrow	C - Diagnostic Imaging	C528B - Ultrasound Room 1 Flr: C Rm: C528B	Not Specified	07/06/2017	15:54	07/06/2017	16:15
PES:1423	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Flat 9 Connaught House - Kitchen possible cockroaches NOTE Trust must be Informed of all Major Infestations within 1 hour	Connaught House	Flat 9 - Kitchen Flr: 2nd Rm: CF9.05	Not Specified	08/06/2017	11:05	08/06/2017	11:45
PES:1424	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Pigeon in plantroom F04	F - Plantrooms	F04 - Theatre Ahu Plantroom	Not Specified	08/06/2017	15:07	06/06/2017	15:45
PES:1425	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Flying ants nest infestation on hallway carpet on ground floor	Gloucester House	A12 - Lobby Flr: Grnd Rm: GG12	Not Specified	11/06/2017	12:18	11/06/2017	10:45
PES:1436	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	E446 WASPS NEST IN WALL OPPOSITE STORE ROOM. ASK FOR KARL AT MAIN RECEPTION PLEASE INVESTIGATE WAS LOGGED UNDER SS PES 22	E - Theatres (CB)	E446 - Store Room Flr: E Rm: E446	Not Specified	13/06/2017	13:21	13/06/2017	15:30
PES:1426	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Bees in room	G - G1 Ward	G023 - Single Bed Room (Room 2) Flr: G Rm: G023	Not Specified	18/06/2017	14:43	18/06/2017	15:00
PES:1427	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Ants all over the desk in office	F - Head & Neck Offices	F338 - Office Flr: F Rm: F338	Not Specified	19/06/2017	11:16	19/06/2017	11:30
PES:1428	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Wasps inside and out of the Physio gym	F - F1 Ward (Palliative & Acute Medicine)	F015A - Physio Gym Flr: F Rm: F015A	Not Specified	19/06/2017	13:28	19/06/2017	14:00
PES:1429	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Wasps or bees now in room G022 FOLLOWING PES 1426 contractor attended but need new attendance urgently NOTE Trust must be Informed of all Major Infestations within 1 hour <Any Access restrictions?>	G - G1 Ward	G022 - Day Room Flr: G Rm: G022	Not Specified	19/06/2017	13:56	19/06/2017	14:30
PES:1430	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Troop of Ants outside in the play area.	A - A7 (Octopus & Starfish) Ward	A1352 N - Nurse Base Flr: A Rm: A1352N	Not Specified	19/06/2017	20:40	20/06/2017	10:00
PES:1431	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Ants in the kitchen - lots of them	Southwick Lodge	5 - Kitchen Flr: Grnd Rm: SG05	Not Specified	21/06/2017	7:01	21/06/2017	9:45
PES:1432	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Ants in the Vimars kitchen and the university of Southampton kitchen	Quad	14 - Kitchen Flr: Grnd Rm: QG14	Not Specified	22/06/2017	7:52	22/06/2017	8:05
PES:1433	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	THINK THEY HAVE FLEAS IN THEIR CARPET - AS STAFF ARE GETTING BITTEN.	G - Renal OPD	G402 - Renal Opd Nurse Office Flr: G Rm: G402	Not Specified	22/06/2017	14:43	22/06/2017	15:00
PES:1434	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	ANT INFESTATION IN BAY 3.	A - A7 (Octopus & Starfish) Ward	A1330 - En-Suite (Bed 3) Flr: A Rm: A1330	Not Specified	24/06/2017	10:34	24/06/2017	15:30
PES:1435	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	PLANT ROOM CORRIDOR/TOILET A LOT OF ANTS EVERYWHERE.	F - HSDU	F433 - Corridor Flr: F Rm: F433	Not Specified	27/06/2017	9:03	27/06/2017	14:05
PES:1437	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Outside the window and opposite the courtyard is a wasps nest and several wasp have made an appearance in the office today even with the windows closed.	C - Diagnostic Imaging	C608 - Office Flr: C Rm: C608	Not Specified	30/06/2017	15:03	30/06/2017	15:09
PES:1438	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	3x bee's on the window seal on the inside at lift area 8 - Possible more flying about	G - Renal OPD	G357B - Corridor Flr: G Rm: G357B	Not Specified	30/06/2017	15:06	30/06/2017	15:10