

Service Request Number	Status	Classification KPI	SLA Description	Classification Description	Summary Description	WO Long Description	Location ID	Location Description	Service Location	Report Date	Time	Actual First Fix	Time
PES:1439	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Staff are getting bit in office G367 Please can this be investigated	G - Renal Day Unit	G367 - Office Flr: G Rm: G367	Not Specified	06/07/2017	12:13	06/07/2017	12:20
PES:1440	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Flea jumped on caller	D - Endoscopy	D1583 - Toilet Flr: D Rm: D1583	Not Specified	12/07/2017	8:31	12/07/2017	9:30
PES:1441	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	A1343, bay 3, ants in bay. Caller does not know how many.	A - A7 (Octopus & Starfish) Ward	A1343 - 4 Bed Ward (Beds 18 - 21) Flr: A Rm: A1343	Not Specified	14/07/2017	11:01	14/07/2017	11:30
PES:1442	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	We are located on Level A room A1296 inbetween the wards. We have noticed that we have silverfish on our carpet would it be possible for someone to come along please ?	A - Peads Staff Support	A1196 - Reception Flr: A Rm: A1196	Not Specified	17/07/2017	17:33	17/07/2017	18:15
PES:1443	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Bugs have been spotted in cubi 14 - not sure what bugs they are tho	B - B7 Ward	B1330 - Single Bed Room (Bed 14) Flr: B Rm: B1330	Not Specified	25/07/2017	15:02	25/07/2017	15:23
PES:1444	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	1 flea in room.	C - Surgical Assessment Unit	C222 - Interview Room Flr: C Rm:	Not Specified	31/07/2017	9:01	31/07/2017	9:30