

Service Request Number	Status	Classification KPI	SLA Description	Classification Description	Summary Description	WO Long Description	Location ID	Location Description	Service Location	Report Date	Time	Actual First Fix	Time
PES:1483	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Siver fish found in sink	E - E3 Ward	E124 - 4 Bed Ward (Rm 18) Flr: E Rm: E124	Not Specified	04/01/2018	9:12	04/01/2018	9:12
PES:1484	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Dead Pigeon stuck in the netting and needs removing please.	F - HSDU	F420 - Washing/Decontamination Area Flr: F Rm: F420	Not Specified	08/01/2018	11:46	08/01/2018	11:52