

Service Request Number	Status	Classification KPI	SLA Description	Classification Description	Summary Description	WO Long Description	Location ID	Location Description	Service Location	Report Date	Time	Actual First Fix	Time
PES:1485	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Pigeon trapped in netting outside their window.	D - Audiology/ENT OPD	D451 - Office Flr: D Rm: D451	Not Specified	07/02/2018	10:41	07/02/2018	10:41
PES:1486	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Ground floor - Room 5 bedroom . Rat seen in the kitchen.	Mary House	33 - Lounge Flr: Grnd Rm: MG33	Not Specified	07/02/2018	15:02	07/02/2018	15:05
PES:1487	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	B 1290, staff are reporting they are getting bit. They	B - Maternity OPD	B1290 - Staff Rest Room Flr: B Rm:	Not Specified	14/02/2018	12:53	14/02/2018	12:54
PES:1488	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Rat has been sighted just outside haem./oncology entrance doors (on the slope).	B - Haematology/Oncology OPD	B1463 - Waiting Area Flr: B Rm: B1463	Not Specified	14/02/2018	14:49	14/02/2018	14:50
PES:1489	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Sorry to report that we have silverfish again (top floor Vic House)... Our traps have caught some in the last week or so. Could you relog please	Victoria House	3.7 - Corridor Flr: 2nd Rm: VS07	Not Specified	19/02/2018	11:30	19/02/2018	11:30
PES:1490	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Pigeon is struck in the netting outside of Audiology	D - Audiology/ENT OPD	D401 - Reception Flr: D Rm: D401	Not Specified	20/02/2018	11:33	20/02/2018	11:35
PES:1491	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Good Morning, Please can a call be raised for MITIE to attend/spray the Porters lodge room B145- after reports of staff being bitten by fleas/insects?	B - General Areas	B1245 - Corridor Flr: B Rm: B1245	Not Specified	21/02/2018	8:57	21/02/2018	8:58
PES:1492	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Pigeon flew into a window and broke its neck and now its body it laid on top of the roof	E - Theatres (CB)	E1443A - Corridor Flr: E Rm: E1443A	Not Specified	23/02/2018	11:08	23/02/2018	11:10