

Service Request Number	Status	Classification KPI	SLA Description	Classification Description	Summary Description	WO Long Description	Location ID	Location Description	Service Location	Report Date	Time	Actual First Fix	Time
PES:1481	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Fleas in the changing room in antenatal department. B1585, b level.	B - Maternity OPD	B1585 - Ante-Natal Flr: B Rm: B1585	Not Specified	12/12/2017	10:53	12/12/2017	13:35
PES:1482	CLOSED	9.2.2c and 9.3.1b	PEST - Pest Infestation - ALL	PEST - Pest Infestation	PEST - Pest Infestation	Pigeon stuck inside Netting	D - Audiology/ENT OPD	D451 - Office Flr: D Rm: D451	Not Specified	13/12/2017	9:02	13/12/2017	9:25