

Freedom of Information Team
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Tel: 023 9228 6000 Ext 3708

Name:
Date: 02/05/2019
Ref: 19-20 008

Dear

Freedom of Information request

Thank you for your request for information under the Freedom of Information Act 2000, which was received by our Freedom of Information team on 02/04/2019. You have requested the following:

Please provide details of clinical service incidents caused by estates and infrastructure failure at your hospital trust in 2018/19.

A “clinical service incident” is defined as follows: Number of incidents caused by estates and infrastructure failure which caused clinical services to be delayed, cancelled or otherwise interfered with owing to problems or failures related to the estates and infrastructure failure. Exclude failures relating to non-estates causes e.g. nursing availability, but include where external incidents which estates and infrastructures should have mitigated e.g. utility power failures where the Trusts backup power system failed to offset. An incident is considered to be a delay of at least 30 minutes to clinical services affecting at least 5 patients or equivalent. Both inpatient and outpatient service incidents should be included.

Such incidents will include, but are not limited to: • Power and/or heating failures including overheating • Fires and false alarms (where caused by equipment faults or malfunction, deliberate/malicious causes should be excluded) • Water and/or sewage supply • Food production and/or delivery • Pest control

For each incident, please provide a summary of the incident and the impact on services. Please provide details of the problem and in what way clinical services were affected, including the number of patients affected, the service and how long the service was delayed/if it was cancelled.

The Trust has one incident to report.

On 18th October 2018 a high voltage electrical cable joint failed resulting in a small fire but causing interruption to electrical supplies to approximately 50% of the hospital site for approximately 50 minutes.

No patient or other personnel harm was reported and no significant disruption to services occurred and none was recorded.

The emergency generators started but their safety systems did not allow connection to the faulty portion of the HV network resulting in the extended interruption affecting part of the site.

Technical staff manually isolated the system in the area of the failure and reset safety systems allowing the supply to be restored to the remainder of the site.

The fire service attended and dealt with the small fire quickly.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team