

Freedom of Information Team
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Name:
Date: 02/05/2019
Ref: 19-20 006

Dear

Freedom of Information request

Thank you for your request for information under the Freedom of Information Act 2000, which was received by our Freedom of Information team on 02/04/2019. You have requested the following:

Training and staff awareness

Q1. What training is provided/sourced by The Trust to raise awareness among staff (i particular ward based staff) about the needs of inpatients with Parkinson's, particularly around timing of medication for these patients?

The Trust has accessed Parkinson's UK information and uses the medication posters, Get It on Time stickers and laminated clocks which are provided. Parkinson's disease medication is on our list of drugs which must be given on time in the Trust. There have been emails and Watch Out posters sent to all nurses and doctors highlighting the importance of giving PD medications on time. There have been a number of training initiatives to help improve inpatient care of Parkinson's disease. One of the core medical trainees and FY2s visited every adult ward in the hospital and provided an educational session and information pack on PD medications to nurses. Inpatient care of people with PD is regularly taught to Foundation trainees, core medical trainees, GP trainees, psychiatry trainees and general medicine registrars.

Q2. How many a) staff overall and b) ward based staff have undertaken such training during 2017/2018 and 2018/2019 to date?

The Trust does not have this information. Parkinson's disease is not part of mandatory staff training.

Alert System

Q1. Does The Trust have any kind of electronic (or other) alert system in place to flag to the Parkinson's service when a person with the condition is admitted to hospital in a) a planned way and b) as an emergency?

Yes, there is an electronic flag on BedView for people with Parkinson's disease and this is used for elective and emergency admissions. The Trust has intranet guides on the management of people with PD and the peri-operative management of people with PD. Our local PDNSs are community based and do not provide inpatient care (insufficient provision and PDNSs work for community rather than acute Trust). However, there is easy access to geriatricians (5 trained in PD care) and neurologists for inpatient advice

Q2. If the Trust does not have an alert system, how are the Parkinson's specialist service notified and subsequently involved in the care of a person admitted with Parkinson's (whether or not Parkinson's is the reason for admission.)

Self-administration of medication policies

Q1. Does the Trust have a self-administration of medication policy? Yes.

If a policy does not currently exist, are there any current plans to implement one? N/A

Q3. If a self-administration policy is not implemented, why is this the case? N/A

Q2. If a self-administration policy is in place what systems and protocols are in place to a) ensure full and effective implementation and b) monitor its implementation?

The Trust does not have any systems and protocols to monitor the self-medication policy

Carers

Q1. Does The Trust have a policy that allows carers to visit the person with Parkinson's the care for outside of visiting hours?

The Trust actively supports and encourages carers to visit and support patients outside of visiting hours if this is helpful to patient care. This includes people with Parkinson's disease, dementia and learning disabilities. The Trust does not have a specific policy for this.

Q2. What training do ward staff receive to ensure they fully understand how a carer can support an inpatient with things such as mobilising and their medication regime etc?

No specific training.

Q3. What systems and protocols are in place for ward staff to work with carers supporting the person with Parkinson's in hospital to ensure flexibility when the need arises?

There are no protocols in place.

Practical resources

Q1. Is The Trust aware of the practical resources available from Parkinson's UK to support Parkinson's patients getting their medication on time (e.g. laminate beside clocks, washbags) and how to access these resources?

Yes. In addition there are 3 timers on the Acute Medical Unit for use with people with PD medications.

Q2. Does The Trust make use of these practical resources?

Yes.

Patient safety incidents

Q1. Are incidents of a) missed Parkinson's medication doses and b) delays to the administration of doses of Parkinson's medication reported as patient safety incidents through local reporting arrangements?

Yes.

Q2. How many Parkinson's patient safety incidents relating to medication were recorded in the last reporting period?

24 incidents reported over April 18-19 time period involving Parkinson's medication. 20 of which relate to missed or delayed doses

Q3. How many complaints has The Trust received about missed or delayed administration of Parkinson's medication in a) 2017/2018 and b) 2018/2019 to date?

a) 2017-2018 = 1

b) 2018-2019 = 1

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Information Governance Manager on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, If you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team