

Information Governance Manager
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PO6 3LY

Tel: 023 9228 6000

Ref: 16-17 023
Date: 27 April 2016

Dear

Request for information under the Freedom of Information Act 2000

Please find below the Trust's response to your request.

- 1. How many nursing shifts (fro nurses of any grade) have you needed to cover with agency staff from 31st March 2015 to 31st March 2016?**
5,605 shifts filled by agency staff between those dates for qualified nursing staff. (Does not include Thornbury shifts)
- 2. How much did you spend in total on agency staff between 31stMarch 2015 and 31st March 2016?**
£17,230,508
- 3. Did you use Medacs Healthcare plc to provide temporary nursing cover from 31st March 2015 to 31st March 2016, and if so how much did you pay them in total?**
No
- 4. Did you use Mayday Healthcare plc to provide temporary nursing cover from 31st March 2015 to 31st March 2016, and if so how much did you pay them in total?**
Yes, £699,811
- 5. Did you use Imperial Medical Staffing to provide temporary nursing cover from 31st March 2015 to 31st March 2016, and if so how much did you pay them in total?**
No

6. **Did you use Thornbury Nursing Services to provide temporary nursing cover from 31st March 2015 to 31st March 2016, and if so how much did you pay them in total?**
Yes. £56748
7. **Did you use Team 24 Healthcare to provide temporary nursing cover from 31st March 2015 to 31st March 2016, and if so how much did you pay them in total?**
No
8. **From 31st March 2015 to 31st March 2016, what is the highest day rate you have paid for an agency nurse shift and to which agency was this paid?**
The Trust considers this information to be commercially sensitive and is applying exemption 43 (Commercial interests) of the FOIA 2000.
9. **Are there any duties that an agency nurse would not be allowed to carry out that a staff nurse of the same rank would be?**
This is determined at ward level depending on the acuity of the patients and the experience of the agency nurse.

This letter also confirms completion of the request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you have any concerns regarding the response you have received, you may ask the Trust to conduct an internal review. For further information on the Freedom of Information Act, including details of appeals and complaints, please contact the Information Commissioner's Office at the following address:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 08456 30 60 60

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Applicant Satisfaction Survey

It is important to the Trust that you are satisfied with the way in which your request was handled. There is an [Applicant Satisfaction Survey](#) available on our website and we would be grateful if you could spend a short time to comment on your request.

If you have any queries, please do not hesitate to contact this office.

Yours sincerely

Abigail

Abigail Mahoney

Risk and Governance Administrator

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