

Information Governance Manager
Room 2.03
De La Court House
Queen Alexandra Hospital
Southwick Hill Road
Portsmouth
Hampshire
PO6 3LY

Tel: 023 9228 6000

Ref: 16-17 158
Date: 25 July 2016

Dear Ms

Request for information under the Freedom of Information Act 2000

Please find below the Trust's response to your request.

Please tell me the total outstanding money owed to your trust by foreign patients not entitled to free healthcare in each of the following financial years: a) 2011/12 b) 2012/13 c) 2013/14 d) 2014/15 e) 2015/16

Please also tell me the total amount of debt written off in each of the following financial years for money owed by foreign patients not entitled to free healthcare: a) 2011/12 b) 2012/13 c) 2013/14 d) 2014/15 e) 2015/16

For 2015/16 please provide a breakdown of money owed. For each case, please give details of the nationality of the patient, the treatment/care received and the total cost.

Please see attachment.



16-17 158 - Internal
Response attach 2.xl



16-17 158 - Internal
Response attach.pdf

The Trust uses external debt collection agencies to pursue recovery of debt when payment is not made on a timely basis. Debt is only written off when the external debt collection Agency is unable to locate the debtor. All unpaid overseas patients' debt in excess of £1,000 is registered with the Home Office. Should the debtor try to enter the UK, or apply for a Visa, the outstanding debt is flagged to the Home Office and their entry/application may be delayed as a result.

This letter also confirms completion of the request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you have any concerns regarding the response you have received, you may ask the Trust to conduct an internal review. For further information on the Freedom of Information Act, including details of appeals and complaints, please contact the Information Commissioner's Office at the following address:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 08456 30 60 60

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Applicant Satisfaction Survey

It is important to the Trust that you are satisfied with the way in which your request was handled. There is an [Applicant Satisfaction Survey](#) available on our website and we would be grateful if you could spend a short time to comment on your request.

If you have any queries, please do not hesitate to contact this office.

Yours sincerely

Abigail

Abigail Mahoney

Risk and Governance Administrator

Portsmouth Hospital NHS Trust

Queens Alexandra Hospital

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