



Freedom of Information Team
De La Court House
Queen Alexandra Hospital
Southwick Hill Road
Portsmouth
Hampshire
PO6 3LY

Name:
Email:
Date: 08/08/2023
Ref: 23-24 246

Dear

RE: Freedom of Information request

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 19/07/2023. Please see responses to your requests below.

I am writing to request information relating to ‘Yellow Cards’ and ‘Red Cards’ given to patients, which deny them treatment.

- **Documents relating to Red and Yellow Card policies which can be used to exclude patients from treatment.**

Portsmouth Hospitals University NHS Trust do not use Yellow/Red cards system for sanctioning individuals. The Trust uses a stepped approach to deal with inappropriate behaviour in the Trust.

From January 2013 to the most recent available data:

- **The number of Yellow Cards and Red Cards issued per month.**
Not applicable please see answer above.
- **If these are separated by hospital/service (if the trust runs several), can you please indicate what service patients have received a card at or where the card applies.**
Not applicable.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner’s Office; for more information, please visit the [ICO’s website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team