



Freedom of Information Team  
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Queen Alexandra Hospital  
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Name:  
Email:  
Date: 21/07/2023  
Ref: 23-24 235

Dear

**RE: Freedom of Information request**

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 05/07/2023. Please see responses to your requests below.

**1. The single longest amount of time, in hours, that an individual adult spent in A&E, where their chief complaint was mental health related, broken down by financial year, since 2010.**

Please see table below. This shows the maximum time (Hours) in the Emergency Department.

Financial Years	15/16	16/17	17/18	18/19	19/20	20/21	21/22	22/23
Adult	18	25	26	23	24	21	27	32
Child	11	25	32	23	20	17	24	26

Unfortunately, the Trust is unable to provide figures before 2014 as the Mental Health codes for the Trust's Oceano system only came into effect in January 2014.

**2. The single longest period of time, in hours, that an individual child spent in A&E, where their chief complaint was mental health related, broken down by financial year, since 2010.**

Please see answer in question 1.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on [Information.Governance@porthosp.nhs.uk](mailto:Information.Governance@porthosp.nhs.uk) or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information, please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team