



Freedom of Information Team  
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Queen Alexandra Hospital  
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PO6 3LY

Name:  
Email:  
Date: 20/07/2023  
Ref: 23-24 201

Dear

**RE: Freedom of Information request**

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 29/06/2023. Please see responses to your requests below.

**I am writing to you under the Freedom of Information Act 2000 to request the following information about hospital discharge transport.**

**1. The number of patient transport home bookings made by your hospital discharge teams in 2022.**

The Trust cannot quantify the number of bookings made as this is undertaken directly by SCAS (South Central Ambulance Service) which is Commissioned by the CCG (Clinical Commissioning Group). Therefore, the trust do not hold this information.

**2. The total cost of these patient transport journeys.**

The total cost for patient transport for the year 2022 was £1.5m.

**3. Details of any IT systems you use to coordinate with patient transport providers?**

The Trust uses South Central Ambulance Service (SCAS) online service, to book transport via PTS (Patient Transport Service).

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on [Information.Governance@porthosp.nhs.uk](mailto:Information.Governance@porthosp.nhs.uk) or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information, please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team