



Freedom of Information Team
De La Court House
Queen Alexandra Hospital
Southwick Hill Road
Portsmouth
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PO6 3LY

Name:
Email:
Date: 20/06/2023
Ref: 23-24 123

Dear

RE: Freedom of Information request

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 30/05/2023. Please see responses to your requests below.

- **Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals?**
If so,
 - **Who is the current provider?**
Dell and HP.
 - **Is it contracted? If so, when does their contract end?**
No.
 - **Which OEM do you use?**
W10.
 - **How many laptops and desktops are there in your estate?**
There are 1,250 laptops and 2,400 desktops.
 - **How many users do you have?**
The Trust has 10,110 combined laptops and desktops users.
 - **Who is the named person and their role in your organisation in charge of procurement for IT?**
IT Procurement Manager - as per the Trust's Freedom of Information policy, the Trust will only release information regarding employees who are on a pay band 8 or above.
 - **What is your buying/refresh cycle?**
Depends on product and use and is based on performance.
 - **What is your annual spend on IT hardware such as laptops/desktops?**
The annual spend for financial year 2022/2023 was £2.5m.
 - **How would you rate their service delivery on a scale of 1-10?**

Having considered your question, the Trust has decided that it would not be helpful to you for us to answer this question under the FOIA as it does not qualify as a valid Freedom of Information request. The Act covers any recorded information that is held by a public authority. For example, recorded information includes printed documents, computer files, letters, emails, photographs, and sound or video recordings, therefore public authorities can refuse to answer any requests that are asking for statements or opinions.

- **Do you have an internal IT Department?** Yes.
 - **How many members does this department have?**
A total of 120 staff members.

- **Do you outsource any IT managed services? If so, who to?** Managed Print Alto Digital.
 - **How long is this contract?**
5 years.

 - **How would you rate their service delivery on a scale of 1-10?**
Having considered your question, the Trust has decided that it would not be helpful to you for us to answer this question under the FOIA as it does not qualify as a valid Freedom of Information request. The Act covers any recorded information that is held by a public authority. For example, recorded information includes printed documents, computer files, letters, emails, photographs, and sound or video recordings, therefore public authorities can refuse to answer any requests that are asking for statements or opinions

 - **Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use?**
Various government frameworks.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information, please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team