



**Portsmouth Hospitals
University**
NHS Trust

Freedom of Information Team
De La Court House
Queen Alexandra Hospital
Southwick Hill Road
Portsmouth
Hampshire
PO6 3LY

Name:
Email:
Date: 22/05/2023
Ref: 23-24 078

Dear

RE: Freedom of Information request

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 03/05/2023. Please see responses to your requests below.

Can you please provide an update on your Trust's Infrastructure? The six questions are in the attached spreadsheet, which I would be grateful if you could fill in.

Please see below attachment.

Please see below exemption for questions 4 and 6.

The Trust is not able to readily retrieve this information and therefore to undertake this would require an extensive manual search which would exceed 18 hours. Therefore, this would exceed the appropriate limit for dealing with a Freedom of Information Request, in terms of costs and therefore Section 12(1) of the Freedom of Information Act 2000 applies.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information, please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team

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our patients and communities

Question 1: For each of the specified years please provide your trust's total IT spend on infrastructure	2021/2022 [£]	2022/2023 [£]	Additional notes
DEFINITION: This is the total IT spend for your trust and will include Hardware (eg laptops/Desktops) and Infrastructure (eg Cloud), as well as spend on external organisations providing services to your trust.	£9.8m Revenue; £8.6m Capital	£9.7m Revenue: £9.4m Capital	

Question 2: What percentage of your servers are virtualised?	% Virtualised	Main supplier	Additional notes
Virtualised Servers			
DEFINITION: A virtual server re-creates the functionality of a dedicated physical server. It exists transparently to users as a partitioned space inside a physical server.	93	HPe	purchased through numerous 3rd Party suppliers

Question 3: In relation to your trust's servers please provide the requested information	Number of servers	Owned or Leased	Average age of servers	Main supplier	Annual spend 2022/2023 [£]	Additional notes
Servers	1485	owned	5	Hpe		We have numerous suppliers that purchase from Hpe on our behalf so unable to give a figure without reviewing each invoice

Question 4: For each element detailed below, how does your organisation manage its data storage?	On Premises	Off Premises	Main supplier	Annual spend FY 2022/2023 [£]	Contract end date	Additional notes
In-house data centre						
DEFINITION: Physical or virtual servers that are connected internally and externally through networking and communication equipment to store, transfer and access digital information	yes		Tintri/Isolon		Various dates across years	Please see exemption in response letter. We are unable to provide annual costs without having to review each purchase invoice across the Trust due to multiple suppliers
Shared service						
DEFINITION: The consolidation of business operations that are used by multiple parts of the same organization.	yes		Tintri/Isolon		Various dates across years	Please see exemption in response letter. We are unable to provide annual costs without having to review each purchase invoice across the Trust due to multiple suppliers
Data Storage Management						
DEFINITION: The management of various data storage methods used in the Trust	yes		Tintri/Isolon		Various dates across years	Please see exemption in response letter. We are unable to provide annual costs without having to review each purchase invoice across the Trust due to multiple suppliers
Other (please specify)						

Question 5: Please outline your trust's WiFi coverage for each element listed below	Patient WiFi coverage	Staff WiFi coverage	% of organisation/Campuses covered	Additional notes
Community wide (e.g. CoIN - Community of Interest Network)	Yes	Yes	Approx 95%	
Enterprise wide (whole campus)	N/A	N/A	N/A	
Main building only	N/A	N/A	N/A	
Sections of building(s) only	N/A	N/A	N/A	
Mobile phone signal enabled through WiFi	Yes	Yes	N/A	
No wireless networks are used in the trust	Yes	Yes	Approx 5%	

Question 6: For each device detailed below please provide the requested information	Average age of product (Years)	Number of devices across your organisation	Main supplier	Annual spend 2022/2023 [£]	Contract end date	Average length of contract (Years)	Additional notes
Smartphones	5	700	O2		N/A	N/A	Please see exemption in response letter. We are unable to provide annual costs without having to review each purchase invoice across the Trust
Laptops	4	950	DELL		N/A	N/A	Please see exemption in response letter. We are unable to provide annual costs without having to review each purchase invoice across the Trust

PCs	5	2200	DELL		N/A	N/A	Please see exemption in response letter. We unable to provide annual costs without having to review each purchase invoice across the Trust
Tablets	6	800	Apple	0	N/A	N/A	
Other (please specify):							Please see exemption in response letter.