



Freedom of Information Team
De La Court House
Queen Alexandra Hospital
Southwick Hill Road
Portsmouth
Hampshire
PO6 3LY

Name:
Email:
Date: 19/05/2023
Ref: 23-24 074

Dear

RE: Freedom of Information request

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 02/05/2023. Please see responses to your requests below.

Under the Freedom of Information Act, I would like to request the following information regarding the current parking services management arrangements in your jurisdiction (i.e. Hospital car parks):

- 1. Who is responsible for the parking management? (Job title)**
The Director of Estates, Facilities and PFI.
- 2. Do you outsource your current parking services management?**
Yes.

• **If you DO outsource:**

- **What is the total size of the contract in terms of costs paid? (If this is broken down into smaller parts of the contract, please provide details)**

The Trust can confirm that we do hold the information you have requested. This information is exempt under section 21 of the Freedom of Information Act because it is reasonably accessible to you and we are pleased to inform you that you can access the information via the following link:

<https://digital.nhs.uk/data-and-information/publications/statistical/estates-returns-information-collection>.

- **What contract type do you currently have? Management (i.e. site is owned by you but managed by a third-party) or Concession (site is owned and managed by third-party)**
A Management contract.
- **What services are required as part of the contract? (e.g. wardens/revenue collection, security staff, backend services)**
The services that are required are:
 - Parking enforcement
 - Maintenance
 - Management of car parks
 - Security staff.

- **Is there future potential for capacity increase or the addition of further services?**
No.
- **Who is your current parking provider?**
Car parking services at Queen Alexandra Hospital is provided as part of the services included within the PFI contact with The Hospital Company (QAH Portsmouth) Ltd whose facilities management Service provider is Equans Services Limited.
- **Which other providers have you used in the last 20 years, if any? (Please provide details of recent contracts and providers, with dates)**
The PFI is a long-term contract, it commenced in December 2005 and expires in December 2040. Prior to the PFI contract, car parks were managed in-house.
- **When did your current contract start? When does the contract end? Is there an extension period, and if so how long is it?**
Please see answer above.
- **When going out to tender, do you use a framework or is it an open tender?**
Estates and Facilities can use either route and would be based on a procurement review of the particular tender.
- **Do you usually engage with the market before the tender? If so, how?**
It will depend on the estates and facilities procurement, route chosen and value. Market engagement may be through notices or direct approach.
- **If you DO NOT outsource:**
 - **Would you consider outsourcing the parking asset management to an external provider in the future?**
Not applicable.
 - **If so, in what circumstances would you do this?**
Not applicable.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information, please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team