



Freedom of Information Team
De La Court House
Queen Alexandra Hospital
Southwick Hill Road
Portsmouth
Hampshire
PO6 3LY

Name:
Email:
Date: 16/05/2023
Ref: 23-24 050

Dear

RE: Freedom of Information request

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 20/04/2023. Please see responses to your requests below.

I am writing to you under the Freedom of Information Act 2000 regarding the translation and interpreting services, including BSL, used by the trust. Please could you provide the following information:

1. Name of service provider or providers

The Trust's provider for interpreting and translation services is DA Languages.

2. Copy of successful tender.

This information is considered commercially sensitive and is therefore exempt under section 43 of the Freedom of Information Act 2000.

3. Final pricing of successful bidder.

Please see exemption in question 2.

4. Where was this opportunity advertised?

Procured against a national framework.

5. Expiry date of the current contract.

The current agreement has expired, an extension currently being negotiated.

6. How many bidders submitted responses?

Four.

7. Name of all bidders who submitted responses.

Please see exemption in question 2.

8. Rank of all bidders who submitted responses

Please see exemption in question 2.

9. What was the contract value of all interpreting and translation services in 2022?

The contract value for all interpreting and translation service for the Trust in 2022 was £78k excluding VAT.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information, please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team