

1. Please complete the below table, providing figures in relation to the number of patients waiting to start consultant-led Referral to Treatment (RTT), outpatients and Patient Initiated Follow-up (PIFU), which gives patients and their carers the flexibility to arrange their follow-up appointments as and when they need them.

As at February 2022	Total Number of Patients
Total number of RTT patients waiting to start treatment	<b>28,241</b> (28 <sup>th</sup> /Feb) Waiting for a first out patient appointment
Total number of outpatients	<b>38,585</b> (RTT) <b>48,546</b> (OWL excluding RTT) <b>15,357</b> (PIFU & SOS)
Of those outpatients, how many are <b>eligible</b> to go on a PIFU pathway	<b>15,357</b> (SOS & PIFU)
Of those eligible, how many have been offered to go on a PIFU pathway	The Trust do not collate this information. It is estimated that to attempt to retrieve the information you require would take a considerable amount of retrieval time, which would exceed 18 hours. This would exceed the appropriate limit for dealing with a Freedom of Information Request, in terms of costs and therefore Section 12(1) of the Freedom of Information Act 2000 applies.
Of those offered, how many are currently <b>placed</b> on a PIFU pathway	<b>4,413</b> – PIFU OWL explicitly (not inc SOS)

2. Are all outpatients included in the RTT patient numbers? Yes
3. Does your organisation currently have technology in place to accommodate PIFU pathways? For example, a patient engagement tool for booking PIFU appointments etc. Yes
  - a. Who is the supplier of the system? Dedalus – CLINICOM PAS
  - b. Please provide further detail on how the technology supports PIFU  
Patient's referrals, appointments, attendances, outpatient waiting lists, discharges and RTT pathways are all managed via PAS, therefore the Trust utilise the same application to manage the PIFU Pathway too. Patients are added to a PIFU specific outpatient waiting lists on PAS where they can be managed centrally. If the patient instigates a follow up, their appointment is booked in PAS, if their PIFU pathway expires, this can be easily identified, and the patient discharged from the service.
4. Does your organisation have a clinical task management tool to support PIFU which aids escalation and intervention for patients that could be lost to follow-up or their circumstances have changed? No
  - a. Who is the supplier of the system? Not applicable.
  - b. Please provide further detail on how the technology supports PIFU. Not applicable.
  - c. What job role is responsible for making purchasing decisions around task management software at your organisations? E.g. Chief Operating Officer, Chief Information Officer. Not applicable.

**5. Does your organisation have an employee or team whose role is involved in administering/co-ordinating PIFU? If yes, please state the number of FTEs involved in PIFU.**

Yes, PIFU is co-ordinated by the Trust's Outpatient Booking Centre, liaising with staff in every department and is not managed by one individual team.

**6. Please complete the table for each of the specialties listed:**

Specialty	How many days a month were outpatient clinics run in February 2022?	What specialties are PIFU currently implemented in? (tick for yes)
Mental Health	0	
Cardiology	21	✓
Dermatology	20	
Diabetes	20	
Endocrinology	20	
Gastroenterology	20 (excl upper gi)	
Geriatric Medicine	20	
Gynaecology	26	
Hepatology	20	
Neurology	21	
Oncology	20	
Ophthalmology	23	✓
Palliative medicine	0	
Paediatrics services	20	
Physiotherapy	Service provided by Solent Health	
Rehabilitation	15	
Renal medicine	20	
Respiratory	21	✓
Rheumatology	28	✓
Colorectal surgery	20	
Breast Surgery Service	24	
Ear, Nose and Throat	28	✓
General Surgery	24	✓
Orthopaedics and Trauma	24	✓
Orthoptics	20	
Pain management	20	
Plastic surgery	24	
Thoracic medicine	21	
Urology	20	
Vascular surgery	20	✓
Audiology Service	27	✓
Other		

**7. How is your organisation measuring the impact of PIFU in these specialties? e.g. size of waiting list, number of weeks patients are waiting for treatment, number of outpatient attendances?**

All patients have been triaged by the relative clinician and prioritised in order of clinical need  
Weeks waiting for treatment will depend on what treatment and what department.

8. **Has the implementation of PIFU reduced the operating hours of outpatient clinics? if so, by what percentage since implementation.** No, due to the negative impact of the Covid-19 pandemic no benefits have been realised as yet.