

Date: 30/05/2022

Ref: 21-22 630

Freedom of Information request

Firstly, please accept our sincere apologies for the delay in responding to you. Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 10/02/2022. Please see responses to your requests below.

1. Does the Trust use outsourced teleradiology reporting services for any of the following?

- I. **Overnight on-call (/urgent)** - Yes.
- II. **Elective reporting (MRI/CT)** - Yes.
- III. **Plain film/X-ray reporting?** - Yes.

2. Please provide the names of the teleradiology providers you use for each service (on-call and elective separately, if applicable) (e.g. Medica, Everlight, 4ways, TMC)

The Trust use TMC, Medica, InHealth and Expert Eye.

3. What is the start date, duration and end date of any current contracts with teleradiology providers?

Current Contracts	Contract start date	Contract end date
TMC	The Trust are in the process of renewal	
Medica	The Trust are in the process of renewal	
InHealth	01/04/2021	31/01/2023
Expert Eye	01/10/2021	30/09/2022

4. What is the annual spend on teleradiology providers in financial years 2019, 2020 and 2021 (or as available) by each provider?

The Trust are unable to provide a breakdown of the annual expenditure for each provider. The Trust believe this information to be commercially sensitive and is therefore exempt under section 43 of the Freedom of Information Act 2000. We can however provide you with a combined spend, which is provided below:

Year	Spend
2018-19	£771,695
2019-20	£881,994
2020-21	£708,533
2021-22	£983,513

5. Please provide the annual volumes sent to teleradiology providers for full financial year 2019, 2020, 2021, and year to date 2022 (or as available) sent to each provider split by the following

- (i) **Overnight on-call (/urgent)**
- (ii) **Elective reporting (MRI/CT)**
- (iii) **Plain film/X-ray reporting**

2019	On-call CT	MRI	Elective CT	MRI	Plain Film
TMC	3516	24	713	1845	0
Medica	0	0	5347	463	0
InHealth	0	0	0	0	12451
Expert Eye	0	0	1876	5326	0

2020	On-call CT	MRI	Elective CT	MRI	Plain Film
TMC	5120	502	641	1168	0
Medica	0	0	2711	171	0
InHealth	0	0	0	0	5055
Expert Eye	0	0	1337	4757	0

2021	On-call CT	MRI	Elective CT	MRI	Plain Film
TMC	7642	1606	198	380	0
Medica	0	0	1934	947	0
InHealth	0	0	0	0	11415
Expert Eye	0	0	1633	5753	0

2022	On-call CT	MRI	Elective CT	MRI	Plain Film
TMC	1925	717	161	188	0
Medica	0	0	272	54	0
InHealth	0	0	0	0	4827
Expert Eye	0	0	239	2110	0

6. Please provide the annual total scans performed by the trust full financial year 2019, 2020, 2021, and year to date 2022 (or as available) by the following

- (i) Overnight on-call (/urgent)
- (ii) Elective reporting (MRI/CT)
- (iii) Plain film/X-ray reporting

On-call activity					
Department	2019	2020	2021	2022	Total
Radiology	64803	57474	65041	16466	203784
Ultrasound	1276	1643	1374	295	4588
CT	14165	15864	19152	4916	54097
MRI	478	1027	1696	430	3631
Radiology Reporting					
Department	2019	2020	2021	2022	Total
Radiology	116294	112586	133064	33692	395636

CT and MRI Reporting					
Department	2019	2020	2021	2022	Total
CT	56672	56140	62302	14972	190086
MRI	30514	29526	31405	7894	99339
Total	87186	85666	93707	22866	289425

7. How does the trust expect its usage of teleradiology services to change in the next three years (please select one)?

- Increase ✓
- Stay the same
- Decrease

8. Does the trust have any strategic plans to invest in technologies to enhance productivity of radiology reporting (e.g. Artificial Intelligence) (please select one)?

- Yes ✓
- No
- Unsure

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information, please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team