



Freedom of Information Team  
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Date: 04/05/2022

Ref: 21-22 589

### **Freedom of Information request**

Firstly, please accept our sincere apologies for the delay in responding to you. Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 22/02/2022. Please see responses to your requests below.

**1. Which electronic observations system do you use?**

The Trust's electronic observations are recorded on CareFlow Vitals Clinical (previously known as Vital PAC).

**2. Are there automatic escalations at set scores to doctors?**

The electronic observation system automatically prompts staff when parameters are reached that require escalation to a range of staff including doctors in line with the Trust escalation policy.

**If yes, what is the NEWS2 cut off for**

**a) automatic escalation to the registrar?**

NEWS2 score of 7 or above.

**b) Other team member junior doctor/matron/CCOT?**

NEWS2 of 5 or above.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on [Information.Governance@porthosp.nhs.uk](mailto:Information.Governance@porthosp.nhs.uk) or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information, please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team