



Freedom of Information Team
De La Court House
Queen Alexandra Hospital
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Date: 26/04/2022

Ref: 21-22 579

Freedom of Information request

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 16/02/2022. Please see responses to your requests below.

1. How many PSTN telephone lines, ISDN2s and ISDN30s do you currently have in your network?

The Trust has a total of 120 ISD30 channels, 8 PSTN lines and 1 broadband access connection.

2. Can you also confirm how many lines have/will be replaced as part of your WLR withdrawal process?

All will be replaced under the WLR withdrawal process.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information, please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team