



Freedom of Information Team  
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Date: 26/04/2022

Ref: 21-22 566

### **Freedom of Information request**

Firstly, please accept our sincere apologies for the delay in providing you with a response.

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 10/02/2022. Please see responses to your requests below.

**1. Please briefly outline the relevant services within outpatient and/or community physiotherapy that you are commissioned to provide for musculoskeletal conditions, and any services that are specific to back pain?**

The Trust does not provide outpatient or community physiotherapy services. This is run by Solent NHS Trust, the email address for their FOI team is:

[InformationGovernanceTeam@solent.nhs.uk](mailto:InformationGovernanceTeam@solent.nhs.uk).

**2. What is the current average waiting time for a musculoskeletal physiotherapy appointment for a new referral or self-referral for non-specific lower back pain? (if you are not able to answer this specifically for low back pain please provide the figure for musculoskeletal physiotherapy more generally in your service)**

Please see answer to question 1.

**3. How has the waiting time for musculoskeletal physiotherapy appointments for lower back pain changed over the historical time period for which you have data? If possible, an annual figure for each of the last 5-10 years would be most helpful. (Again, please answer for general musculoskeletal physiotherapy services if you do not hold specific data for back pain).**

Please see answer to question 1.

**4. How many patients are currently on your waiting list(s) for physiotherapy services for lower back pain?**

Please see answer to question 1.

**5. How many patients are currently on your waiting list(s) for physiotherapy services across all musculoskeletal conditions?**

Please see answer to question 1.

**6. Does your musculoskeletal physiotherapy service(s) accept self-referrals from patients for back pain (as opposed to requiring a GP or primary care referral)?**

Please see answer to question 1.

- 7. What is the contract type by which you are commissioned to provide musculoskeletal physiotherapy services?**
- a) **If paid by activity and/or outcomes/results please provide the unit costs used to charge the CCG (e.g. cost per physio appointment)**  
Please see answer to question 1.
- b) **If part of a block contract please provide the details of any KPIs (and the associated incentives) within that block contract used to measure/monitor the quality of MSK physiotherapy services?**  
Please see answer to question 1.
- 8. How does the average healthcare spend per patient for non-specific low back pain break down across different services and costs?**  
Please see answer to question 1.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on [Information.Governance@porthosp.nhs.uk](mailto:Information.Governance@porthosp.nhs.uk) or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information, please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team