



Freedom of Information Team
De La Court House
Queen Alexandra Hospital
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Portsmouth
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PO6 3LY

Date: 15/02/2022

Ref: 21-22 542

Freedom of Information request

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 31/01/2022. Please see responses to your requests below.

In your financial accounts for the financial year 2020/21 section for losses and special payments:

1. How much money was accounted for in the 2020/2021 financial year as being "losses and special payments"?

The Trust has £276,000 accounted for in 2020/21 recorded under losses and special payments.

2. Please detail the three largest single amounts within this total, giving a cost for each loss and a detailed description of the claim and the reason for the loss.

Amount	Reason
£8,000	Overseas Patients which we were unable to recover payment from.
£7,000	Overseas Patients which we were unable to recover payment from.
£5,000	Overseas Patients which we were unable to recover payment from.

3. What was the biggest loss written off in 2020/21 (regardless of when the debt was accumulated) that related to an unpaid patient bill? Please state the total amount of this written off debt, the nationality of the patient and the department of the hospital where the majority of the bill was incurred.

The biggest loss written off by the Trust was £8,000 which was incurred in Renal. We are unable to provide the nationality of the patient due to the risk that individuals will be identified, as we are required to protect their identity under the Data Protection Act.

In such circumstances sections 40(2) and (3) of the Freedom of Information Act apply. In this case, our view is that disclosure would breach the first data protection principle. This states that personal data should be processed fairly and lawfully. It is the fairness aspect of this principle which, in our view, would be breached by disclosure.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information, please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team