



Freedom of Information Team
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Date: 21/12/2021

Ref: 21-22 478

Freedom of Information request

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 15/11/2021. Please see responses to your requests below.

1. What do you use for WAN connectivity – MPLS, Internet Circuits or both?

The Trust use both.

2. Who currently provides these services?

a) **MPLS** – BT

b) **Internet Circuits** – Virgin

3. When do your current contracts expire for?

a) **MPLS** – Our HSCN contracts are for an initial period of 3 years and subsequently annually rolling; the renewal dates are dependent upon individual circuits but mostly expire their initial periods from July 2022 onwards.

b) **Internet Circuits** – These are a combination of initial period and rolling contracts; the renewal dates dependent upon individual circuits and currently ranging through to April 2023.

4. Have you adopted or are considering SD-WAN as a technology?

a) **Fully adopted**

b) **Partially adopted** – Yes

c) **Considering/Reviewing**

d) **Have not considered**

5. In light of Covid and the increase in home working, have you considered or adopted technologies such as SASE? (secure access service edge) - No

6. If you have not adopted SASE, how do you currently provide remote access? i.e. VPN?

The Trust use a combination of Citrix Access Gateway & VPN.

7. What vendor do you currently use for VPN connectivity? Citrix and Checkpoint.

8. When does your current VPN contract (support/licences) expire?

Citrix – December 2022.

Checkpoint – Renewal currently being processed covering period up to December 2022.

9. Do you outsource your current WAN infrastructure or manage this in-house? Manage in house.

10. If outsourced who do you outsource this to? Not applicable

11. If outsourced, when does this current agreement come to an end? Not applicable

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information, please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team