



Freedom of Information Team
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Name:
Email:
Date: 22/12/2021
Ref: 21-22 423

Dear

Freedom of Information request

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 26/11/2021. Please see responses to your requests below.

1. For the Year 2021-2022 what is your total revenue spend on IT?

£11.3m

2. How was this split by the following categories (%)?

Clinical Systems (including PAS/EPR, Pathology, Radiology, etc)

People (all staff costs)

IT Infrastructure (networks, desktops, laptops, etc)

Non-Clinical Systems (HR, Finance, governance, expenses, etc)

Other digital health spending (including “new technologies”, video consultations, any AI, etc)

The Trust do not record expenditure in a way that can provide the above breakdown. It is estimated that to attempt to retrieve all the information you require would take a considerable amount of retrieval time, which would exceed 18 hours. This would exceed the appropriate limit for dealing with a Freedom of Information Request, in terms of costs and therefore Section 12(1) of the Freedom of Information Act 2000 applies.

3. For the Year 2020-2021 what was your total revenue spend on IT?

£14M

4. How was this split by the following categories (%)?

Clinical Systems (including PAS/EPR, Pathology, Radiology, etc)

People (all staff costs)

IT Infrastructure (networks, desktops, laptops, etc)

Non-Clinical Systems (HR, Finance, governance, expenses, etc)

Other digital health spending (including “new technologies”, video consultations, any AI, etc)

Please see answer to question 2.

5. If you know what your IT revenue budget will be for 2022-2023, what is this?

The Trust currently hasn't set the 2022-2023 budget.

6. What is the total IT budget as a % of your total trust spend for 2021-2022

2.5%

7. What is your total capital spend on IT for 2021-2022

The Capital spend for January – August 2021-2022 is £2.8M.

8. What is the total IT budget as a % of your total capital spend for 2021-2022.

10%

**9. In terms of Patient Facing Services, do you have/offer any of the following:
Video Consultations? Yes**

Online Consultations? Yes

Online Appointment Booking for Patients (outside eRS)? No

Personal Health Record/Person Held Record (PHR)? Yes

10. Who is the supplier of your Patient Facing Services? If more than one supplier, please state which of the 4 areas above each supplier covers.

Video/Online consultations - Attend Anywhere

PHR - University Hospital Southampton (My Medical Record)

11. How much did you spend on these patient facing services in 2020-2021?

The Trust do not hold the entire data set of this information, therefore is it not in an easily retrievable format. It is estimated that to attempt to retrieve all the information you require would take a considerable amount of retrieval time, which would exceed 18 hours. This would exceed the appropriate limit for dealing with a Freedom of Information Request, in terms of costs and therefore Section 12(1) of the Freedom of Information Act 2000 applies.

12. What percentage of total outpatient appointments were delivered using Video Consultations?

Year	Percentage
2020-21	0.63%
2021- to date	0.48%

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information, please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team