

Date: 11 February 2022
Ref: 21-22 393

Freedom of Information Team
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Queen Alexandra Hospital
Southwick Hill Road
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PO6 3LY

Dear

Freedom of Information request

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 09 November 2021. We would also like to sincerely apologise for the delay in responding to you.

Please see the below responses to your request:

- 1. I want to know the Urology and Stoma knowledge, skills and training of the nursing staff on duty in ED at the time of my admission on the 7th October. e.g. NO NAMES, Band or Grade, staff or agency, knowledge of stoma care YIN, Urology knowledge or skills.**

The Trust does not provide specific urology and stoma training for the emergency department nursing team. Stoma care and urology is not a specific part of their competencies and is not in the Royal College of Nursing (RCN) National framework for emergency care nurses. When specialist knowledge is required, we seek input and expertise from the relevant specialist team.

- 2. As per question 1, but for Pre-Surgical Admissions**

From the team of ten that were working on the 7 October 2021, seven of these staff members were trained in stoma care and urology issues.

- 3. As per question 1, but for E4 (or whichever ward I was eventually on and discharged from)**

All staff on the Trust's urology ward E4 are fully trained to care for patients particularly with urological problems.

- 4. How staff within ED, Surgical Pre-Assessment and E4 are to ensure that other relevant departments and specialities are made aware of their relevant admissions. e.g. Oncology staff made aware of unconscious Oncology admission. Child Protection staff made aware of unconscious child admission.**

In the Emergency Department, if a patient is under a specialist team and the patient's admission is relevant to that team, they will be notified that their patient has been admitted but only if their input is required at that time, otherwise a discharge letter would be available to the specialist team in the electronic patient record to advise them of the patient's attendance in the emergency department.

- 5. I want to know if your Electronic Patient Record System holds a "Critical Patient Indicator" or similar i.e. some sort of flag I awareness field. And if not, why not?**

Alerts of patients can be raised in the electronic patient record. If the patient has a high MEWS (modified early warning score) score their priority would increase and is instigated from the vital signs inputted into the system.

6. And if that flag (5 above) contains any indicator that could be picked up by (in my case) the stoma team.

An alert would not be added for a stoma as this would be in the patients' medical history. The stoma team would not usually be the first line of contact for a patient presenting with a stoma issue, this would be referred to the surgical team

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information, please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team