



Freedom of Information Team
Post Room
Queen Alexandra Hospital
Southwick Hill Road
Portsmouth
Hampshire
PO6 3LY

Date: 30/09/2021

Ref: 21-22 303

Dear Sir or Madam

Freedom of Information request

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 09/09/2021. Please see responses to your requests below.

- 1. Please kindly advise whether your Trust has procured at any point a technology platform called Robotic Process Automation, also known as RPA. This is a new technology and therefore I am only asking the Trust to check its procurement and/or IT records as far back as 01/01/2016.**

Yes, the Trust has procured a Robotic Process Automation solution.

- 2. If you have procured RPA, have you calculated how many Full-Time Equivalent hours have been saved as a result of the automation doing administrative tasks, which were otherwise carried out by human members of staff working for the Trust**

The Trust has procured the solution and have calculated a saving of 731 hours from the 10th February 2021 to 10th September 2021. The figure is low because the RPA solution in ED started in February but was phased in (not running 24/7) until April 2021.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information, please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team