



Freedom of Information Team
Post Room
Queen Alexandra Hospital
Southwick Hill Road
Portsmouth
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Date: 22/09/2021

Ref: 21-22 276

Freedom of Information request

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 20/08/2021. Please see responses to your requests below.

I would like to receive information about the number of data breaches your NHS foundation has experienced. This can be, for example, an email sent out to the wrong recipient, fail to BCC in an email or other human errors that caused data breach. Can I please receive the number of data breaches for the past 5 financial years meaning financial year 2020/2021, 2019/2020, 2018/2019, 2017/2018 and 2016/2017.

There have been a total of 1,140 data breaches within the Trust in the timeframe specified, please find below table detailing number of breaches for each year as stated in your request. The Trust is unable to identify whether the breach was caused by the Trust or not, to undertake this would require a manual search process of each incident on the Trust's risk management system which would exceed 18 hours. Therefore, this would exceed the appropriate limit for dealing with a Freedom of Information Request, in terms of costs and therefore Section 12(1) of the Freedom of Information Act 2000 applies.

Year	Number of breaches
2016	105
2017	209
2018	210
2019	260
2020	307
2021	49
Total	1140

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information, please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team