



Freedom of Information Team  
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Queen Alexandra Hospital  
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Name:  
Email:  
Date: 03/09/2021  
Ref: 21-22 251

### **Freedom of Information request**

Firstly, please accept our sincere apologies for the delay in responding to you.

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 09/08/2021. Please see responses to your requests below.

**1. The number of serious incidents which were  
a) reported to the trust**

<b>Year</b>	<b>Number of incidents</b>
<b>2017/2018</b>	303
<b>2018/2019</b>	111
<b>2019/2020</b>	69
<b>2020/2021</b>	102

**b) for which a review was started**

<b>Year</b>	<b>Number of reviews</b>
<b>2017/2018</b>	303
<b>2018/2019</b>	111
<b>2019/2020</b>	69
<b>2020/2021</b>	102

**c) of the reviews started, the number which were completed within the 60-day limit.**

To extract this information, we would have to search through a significant amount of patient records. It is estimated that to attempt to retrieve all the information you require would take a considerable amount of retrieval time, which would exceed 18 hours. This would exceed the appropriate limit for dealing with a Freedom of Information Request, in terms of costs and therefore Section 12(1) of the Freedom of Information Act 2000 applies.

- 2. The average duration in days taken to complete all serious incident reviews.**  
Please see answer in question 1C.
- 3. The longest time in days taken to complete any serious incident review**  
Please see answer in question 1C.
- 4. The number of serious incident reports outstanding at the end of each financial year;  
and at the end of July 2021**  
Please see answer in question 1C.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on [Information.Governance@porthosp.nhs.uk](mailto:Information.Governance@porthosp.nhs.uk) or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information, please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team