



Freedom of Information Team
Post Room
Queen Alexandra Hospital
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Name:
Email:
Date: 13/08/2021
Ref: 21-22 215

Dear

Freedom of Information request

Firstly, please accept our sincere apologies for the delay in providing you with a response.

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 15/07/2021. Please see below for the responses to your requests.

1. Do you currently contract with third-party providers to insource clinical services?

Yes.

If you answered yes to question 1, please also provide the following detail:

A. The name of your insourcing provider(s) and the specialities covered in this contract (if you use more than one supplier please also provide detail)

The Trust's provider is Xyla Elective Care / Endoscopy and Bowel Screening (gastroenterology department).

B. The contract starts and end dates (if multiple please list all)

The contract start date is 5th July 2021 and the contract end date is 26th September 2021.

C. If your substantive staff are used as part of the insourcing team or if a full external team is used.

This service is a consultant-led weekend endoscopy service, supported by a nursing and decontamination team. The insourcing provider provides all nurses but the Trust provides 2 substantive staff to oversee.

D. If you are charged per patient, per procedure, per healthcare resource group or a block or volume-based

The Trust are charged per procedure.

E. If Trust/Health Board consumables (e.g. medical gloves, dressings, stationery, etc) are used in the facilitation of the insourcing service and if any charge is levied for using them?

No, consumables are charged to the department.

F. If your provider follows your operating procedures to facilitate the service

Yes.

If yes, please detail the steps you take to ensure they are followed

Please find below extract from the contract:

By Consultants at all times and such Supplier staff shall include:

- a) GMC registered doctors, who shall be of a level of a Consultant or Post CCT. JAG accreditation and certification will need to be provided with the CV prior to the Consultant attending the Unit for the first time
- b) Nursing Midwifery Council registered nurses with experience working in an NHS Endoscopy department; Evidence of Endoscopic competencies will need to be readily available on request.
- c) Decontamination Staff. Evidence of Endoscopic competencies will need to be readily available on request for the following usage of FC4 AERs and Fujinon and Olympus scopes.
- d) All staff must adhere to the following guidelines
- e) BSG Guidelines Endoscopy
- f) <https://www.bsg.org.uk/clinical/bsg-guidelines/endoscopy-guidelines.html>
- g) JAG Accreditation Standards and Evidence Requirement
- h) <https://www.thejag.org.uk/CMS/Page.aspx?PageId=118> (Accessed on the 16/1/19)

The supplier shall ensure that all the staff employed or engaged in the delivery of the services and all subcontractors (as applicable and relevant):

- a) are registered with and where required have completed their revalidations by the appropriate professional regulatory body;
- b) have the appropriate qualifications, experience, skills and competencies to perform the duties required of them and are appropriately supervised (including where appropriate through preceptorship, clinical supervision and rotations arrangements), managerially and professionally;
- c) are covered by the suppliers (or by the relevant Subcontractor's) Indemnity Arrangements for the provision of the Services; and
- d) carry, and where appropriate display, valid and appropriate identification in accordance with Good Clinical Practice.

Before the supplier and any clinical subcontractor engages or employs any person in the provision of the services, or in any activity related to or connected with, the provision of services, ICS Insourcing must and shall ensure that any subcontractor must, at its own cost, comply with:

- a) NHS Employment Check Standards; and
- b) other checks as required by the DBS or which are to be undertaken in accordance with current and future national guidelines and policies.
- c) Data protection legislation

If no, please detail how you ensure that the service is compliant and protects patient safety

Not applicable.

G. What days of the week your clinical insourcing services are provided on (please detail if this differs by speciality)

Clinical insourcing services are provided on weekends only.

H. Please detail your annual spend on clinical insourcing by speciality

The Trust's annual spend on clinical insourcing in the Gastroenterology department is £2.3 million per annum.

2. Please detail your current average surgical and outpatient treatment waiting time by speciality (or direct to this information if it is publicly available)

Please see attachment below.



Average_Inpatient_
Wait_Elective_FOI.xls

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team