

Freedom of Information Team
Post Room
Queen Alexandra Hospital
Southwick Hill Road
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PO6 3LY

Name:
Email:
Date: 13/08/2021
Ref: 21-22 169

Dear

Freedom of Information request

Please accept our sincere apologies for the delay in responding to you.

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 18/06/2021. Please see below for the responses to your requests.

We would like to contact the relevant person or department that can answer the following questions for us based on the Freedom of Information Act 2000. We believe that our portfolio of solutions could assist the Trust to enhance efficiency and deliver improved services to the public.

In regard to LAN and WLAN, there is no single provider of the Trust's network infrastructure. Hardware is purchased through the Trust's standard competitive purchasing processes. The Trust's wired and wireless infrastructure is primarily Cisco equipment but also comprises a small contingent of HPe switches and interconnect devices. Hardware is normally purchase with extended support and maintained by the Trust's own staff.

A contract for break/fix hardware replacement with DSI Limited is used to provide ongoing support for equipment outside of manufacturers own extended support. The current contract is due to expire in December 2021. The Trust's IT Department also has a professional services contract with Amicus ITS Ltd, which has recently been re-let until 2024, through which it can call-off additional and specialist resources and services it requires to supplement its own capabilities. This includes short notice on-site engineering staff, and resources/services provided through this contract are used on occasion to assist with development, maintenance and repair of LAN, WLAN and WAN solutions.

WAN circuits are mainly provided by BT on rolling contracts via the HSCN framework and renewals vary on a case-by-case basis until January 2022. Other point-to-point WAN circuits are provided by Adept and Telefonica/O2 and are due for renewal in 2024. Broadband circuits are provided by Virgin Media via rolling contracts with renewal on a case-by-case basis until April 2023.

Unfortunately, the Trust is unable to supply any tender responses or contracts as this information is consider commercially sensitive, disclosure of such information would have a negative impact on future competition and is therefore exempt under section 43 of the Freedom of Information Act 2000.

Topic	Queries from SCCS	Hospital Response:
LAN	What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response?	Please see response above
WLAN	What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response?	Please see response above
WAN	What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response?	<p>Adept Telecom: Contract expires 31/12/2022</p> <p>Telefonica O2: Contract expires 31/01/2023</p>
Telephony	What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response?	<p>Landlines: BT and Virgin Media</p> <p>Both on rolling contracts currently with no fixed end dates.</p> <p>No current contract/tender docs</p> <p>Mobile phones: Voice and Data</p> <p>Telefonica O2</p> <p>Contract expires 6/2/2022 (based on anniversary of initial go-live)</p> <p>This was tendered in 2016/17 but there were no bids apart from the incumbent (Telefonica O2), and subsequently a direct award via the CCS Network Services framework was</p>

		completed in December 2017. Framework call off terms available from CCS website.
Lines and calls – ISDN/SIP	What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response?	See telephony
Pager Solutions	What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response? When do you plan to replace your pagers with a Digital Solution?	The suppliers/contractors for the services requested are engaged/provided by our Facilities Management Service Provider (Engie) as part of the PFI contract at Queen Alexandra Hospital (QAH), with contracts held directly between the Facilities Management provider and the contractor. We are therefore unable to provide details relating to these contracts as this information is not held by the Trust

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information, please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team