

Freedom of Information Team  
Post Room  
Queen Alexandra Hospital  
Southwick Hill Road  
Portsmouth  
Hampshire  
PO6 3LY

Name:  
Email:  
Date: 10/06/2021  
Ref: 21-22 125

Dear

### **Freedom of Information request**

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 26/05/2021.

**1. Please can you confirm what system you currently use for the below:  
and whether there are current plans to change them:**

- **Risk Assessment and Management**

DatixWeb.

- **Incident Report**

DatixWeb.

- **Safety Alert Reporting**

DatixWeb.

- **Claims**

DatixWeb.

- **Complaints**

DatixWeb.

- **PALs Queries**

DatixWeb.

- **Mortality and/or Medical Examiner Reviews**

The Trust uses its own Mortality tool, however, when the Trust upgrades to DCIQ (Datix Cloud) in 2022 a mortality review module will be included.

- **Audit - Local and National Audits**

DatixWeb.

- **CQC and/or External Reviews**

CQC and external reviews are sent directly to the Head of Compliance and the Executive Team.

- **Action Plans - Action plans arising for any external review or an inspection whether external or internal**

As above for CQC action plans. Action plans for the other options are stored on DatixWeb.

In 2022 (month to be determined) the Trust will be upgrading its current DatixWeb system to DCIQ which is a cloud based solution offering more functionality with the inclusion of a mortality review and safeguarding module

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on [Information.Governance@porthosp.nhs.uk](mailto:Information.Governance@porthosp.nhs.uk) or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team