

Freedom of Information Team
Post Room
Queen Alexandra Hospital
Southwick Hill Road
Portsmouth
Hampshire
PO6 3LY

Name:
Email:
Date: 03/06/2021
Ref: 21-22 095

Dear

Freedom of Information request

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 11/05/2021.

1. The name of the supplier of your eobservation system?

The Trust's supplier of our eobservation system is The Learning Clinic. VitalPAC is the system used.

2. The name of the supplier of your onsite hospital pager system (to help manage patient flow)?

Mulitone is the Trust's supplier of the onsite paging system.

3. Does your Trust currently use remote monitoring?

Yes.

4. The name of the supplier of your Remote monitoring system?

My Medical record and My Renal Care are solutions that allow the patient to self-manage and monitor their healthcare/treatment. My Medical Record is provided by University Hospitals Southampton Trust and My Renal Care is provided by Ardia Digital Health Ltd.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team