

Freedom of Information Team
Post Room
Queen Alexandra Hospital
Southwick Hill Road
Portsmouth
Hampshire
PO6 3LY

Name:
Email:
Date: 27/05/2021
Ref: 21-22 068

Dear

Freedom of Information request

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 30/04/2021.

1. The amount during each calendar year for the last five years your trust has lost to fraud and scams. This would include the year to date as one of those five years.

The Trust has only had one of these in the past 5 years – please see details below

2. For each fraud or scam of more than £500 the nature of the fraud or scam, particularly:

a. The date the money was lost.

18 February 2019.

b. How much was lost?

£700.

c. How the money was lost - the precise methodology the scammers used?

Impersonation of a senior member of staff to buy iTunes vouchers.

d. What efforts were made to reclaim the lost funds?

Contacted apple and reported to action fraud, blocked email address, alerted employees and surrounding procurement teams.

e. How successful those efforts were?

£800 of vouchers were bought, stopped payment of £100

f. Who the perpetrator was, if that is known?

Not known.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team