

Freedom of Information Team
 Post Room
 Queen Alexandra Hospital
 Southwick Hill Road
 Portsmouth
 Hampshire
 PO6 3LY

Name:
 Email:
 Date: 12/05/2021
 Ref: 21-22 067

Dear

Freedom of Information request

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 29/04/2021.

- 1. The number of suspected malicious emails blocked by your organisation over to date in 2021, broken down by month (January - April 2021). Could you please categorise each as e.g. spam, phishing, malware etc**

Listing of suspected malicious emails blocked January 2021 to April 2021:

Month	Block List	Commercial Bulk	Email Attachment	Spam	URL Analysis	Virus	Total
January	5,484	122,273	6	13,223	2,225	3	143,214
February	6,660	120,277	1	15,082	3,057	7	145,084
March	6,407	142,059	0	15,651	3,531	14	167,662
April	5,254	132,261	2	14,085	3,087	3	154,692
Total	23,805	516,870	9	58,041	11,900	27	610,652

Description of category:

Block List

Custom created list of emails addresses and domains that are blocked.

Commercial Bulk

This filter examines messages to determine whether they are sent from a third-party bulk email management companies or directly from a business.

Email Attachment

This filter examines email attachment content and determine an attachment's true file type. The filter is triggered when a specified true file type is detected.

Spam

Checks email for various characteristics of spam.

URL Analysis

Examines email content for embedded URLs within selected categories.

Virus

Email and any attachments including email-borne viruses and threats.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team