

Freedom of Information Team
Post Room
Queen Alexandra Hospital
Southwick Hill Road
Portsmouth
Hampshire
PO6 3LY

Name:
Email:
Date: 20/05/2021
Ref: 21-22 063

Dear

Freedom of Information request

Thank you for your request for information under the Freedom of Information Act 2000, which was received by the Trust on 27/04/2021.

1. How many complaints you have received from mothers who used your maternity services between 1 January 2018 and 24 April 2021.

The Trust received 211 complaints between 01st January 2018 – 24th April 2021.

2. A breakdown of the allegations made in each complaint.

Please see attachment below.



FOI 21-22 063 -
fv.xlsx

3. What the outcome was of each complaint.

Please see attachment in question 2.

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on Information.Governance@porthosp.nhs.uk or write to the above address and we will conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team