

Freedom of Information Team  
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Portsmouth  
Hampshire  
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Tel: 023 9228 6000 Ext 3708

Name:

Date: 15/04/2020

Ref: 20-21 010

Dear

#### **Freedom of Information request**

Thank you for your request for information under the Freedom of Information Act 2000, which was received by our Freedom of Information team on 08/04/2020.

- 1. Do you operate an inhouse service for wheelchair equipment or is it outsourced?  
If you are an outsourced service, then thank you for your time and I have no further questions.**
- 2. If you are in house service who is your current wheelchair service software provider?**
- 3. Is it an external or internally hosted solution?**
- 4. How many staff are within your service? i.e Clinicians, assessors, rehab engineers & Admins**
- 5. Do you operate over multiple depots or just one?**
- 6. Do you service your wheelchairs t in house or is it outsourced?**
- 7. If it's outsourced who is your supplier?**
- 8. Did you tender for your current system or was it procured through a framework?**
- 9. If tendered when did you last tender for your current contract?**
- 10. As a result of a tender / procurement exercise did you change providers?**
- 11. How long is the contract over and does it include extension periods?**
- 12. What date did your current contract start?**
- 13. Please provide the financial value of the contract in the last 12 months**
- 14. Was hardware included in your contract?**

Portsmouth Hospital Trusts does not provide a wheelchair service, this service is run by Solent NHS Trust. Please contact Solent NHS Trust's Freedom of Information Team for more information, please see contact details below:

Email: [FreedomOfInformation@solent.nhs.uk](mailto:FreedomOfInformation@solent.nhs.uk)

Please accept this letter as completion of your request. Please note that copies of this request will be held on file for three years before being confidentially destroyed.

If you are dissatisfied with the outcome of your request, please contact our Head of Information Governance on [Information.Governance@porthosp.nhs.uk](mailto:Information.Governance@porthosp.nhs.uk) or write to the above address and we will

conduct an internal review. Upon review, if you are still dissatisfied, you may appeal our decision by contacting the Information Commissioner's Office; for more information please visit the [ICO's website](#).

Please be aware, if we do not receive an appeal within 30 days of you receiving this letter, we will assume that you are satisfied with our response. If you have any further queries, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team