

TRUST BOARD PART I – JUNE 2012

 Agenda Item Number: 96/12
 Enclosure Number: (9)

Subject:	Patient Safety Walkabout (May 2012 position)
Prepared by:	Fiona McNeight, Head of Governance and Patient Safety Tracey Stenning, Governance Compliance Manager
Sponsored by: Presented by:	Julie Dawes, Director of Nursing Nicky Lucey, Deputy Director of Nursing
Purpose of paper <i>Why is this paper going to the Trust Board?</i>	Regular Reporting For Information / Awareness
Key points for Trust Board members <i>Briefly summarise in bullet point format the main points and key issues that the Trust Board members should focus on including conclusions and proposals</i>	The Board are asked to note the key findings of the visit to the CHAT, Surgery and Head and Neck Clinical Service Centres.
Options and decisions required <i>Clearly identify options that are to be considered and any decisions required</i>	Nil decisions required.
Next steps / future actions: <i>Clearly identify what will follow the Trust Board's discussion</i>	Ongoing reporting of safety walkabouts
Consideration of legal issues (including Equality Impact Assessment)?	Considered – None.
Consideration of Public and Patient Involvement and Communications Implications?	Considered – None.

Two patient safety walkabouts were undertaken in May 2012 within theatres (CHAT) and Head and Neck Clinical Service Centres (CSC). The walkabout highlighted the following:

Theatres

- Following patient consent, the walkabout team observed surgery being undertaken within theatres which was viewed as a positive experience. This enabled the team to understand the patient journey and actions undertaken to ensure patient safety.
- The volume of documentation required to be completed was noted and the CSC is working towards electronic forms of documentation to assist staff.
- There is recruitment underway to improve staffing levels and skill mix of staff.
- The Non-Executive Directors noted that the theatre teams were dedicated, committed and caring and that correct procedures were followed.
- Strong adherence noted with the WHO Safer Surgical Checklist completion demonstrating importance placed on following correct procedures and infection control.

Surgery

- Patient feedback was positive regarding care.
- Issues with office space and storage to be addressed.
- Some estate issues to be addressed such as equipment storage and utilisation of ward areas.
- Review of oxygen and suction facilities required in surgical day room.

Head and Neck

- The ophthalmology staff are looking at ways of improving the reception area as this can be overcrowded at times due to the numbers of patients attending clinics and the area has limited space.
- New Consultants have been employed and this will help to address the patient journey through the department as clinic numbers can be more evenly spread.
- Patients stated that the clinical care in the department was excellent.