

TRUST BOARD PART I – APRIL 2012

 Agenda Item Number: 62/12
 Enclosure Number: (10)

Subject:	Patient Safety Walkabout (March 2012 position)
Prepared by:	Fiona McNeight, Head of Governance and Patient Safety
Sponsored by: Presented by:	Steve Erskine, Non-Executive Director Steve Erskine, Non-Executive Director
Purpose of paper <i>Why is this paper going to the Trust Board?</i>	Regular Reporting For Information / Awareness
Key points for Trust Board members <i>Briefly summarise in bullet point format the main points and key issues that the Trust Board members should focus on including conclusions and proposals</i>	This report summarises the key findings and actions required and taken from the executive patient safety walkabouts. MSK and Clinical Support CSCs were visited in April 2012 The Board are asked to note the key findings.
Options and decisions required <i>Clearly identify options that are to be considered and any decisions required</i>	Nil decisions required.
Next steps / future actions: <i>Clearly identify what will follow the Trust Board's discussion</i>	Ongoing reporting of safety walkabouts
Consideration of legal issues (including Equality Impact Assessment)?	Considered – None.
Consideration of Public and Patient Involvement and Communications Implications?	Considered – None.

Portsmouth Hospitals NHS Trust
Patient Safety Walkabouts: March 2012
 Board briefing April 2012

PATIENT SAFETY WALKABOUTS: March 2012				
CSC	Speciality	Findings	Actions	Timescale
Clinical Support Services	Medical Physics	Systemic frequent leaks into the department from G Level. Leaks of both foul and clean water.	Action: S. Erskine to raise at Audit Committee and the Board	April 2012
	Bed Cleaning Service	Very impressive service ensuring the highest standards of cleanliness, patient safety and customer service, that allows clinical staff to free time for clinical duties. Quality control process in place and staff efficiency monitoring on display. All beds are marked to show that they are clean and have a comment card placed on top for customer feedback. This new service has improved availability of pressure relieving mattresses. There is currently no wait for patients who require an air mattress.	Action: Nil	
	Pharmacy	Dispensary – Very impressive automated robot service and with the commitment of staff, the TTO turnaround targets have been met with 85% of patients having received their TTO's within 90 mins.	Action: Nil	
		Licensed Manufacturing Unit - Whilst not visited the Director of Pharmacy explained plans to manufacture more medication to be fully prepared and ready to be used by ward staff, therefore cutting down time required by staff to prepare IV infusions and medications, and improve patient safety.	Action: Nil	

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PATIENT SAFETY WALKABOUTS: March 2012				
CSC	Speciality	Findings	Actions	Timescale
MSK	General	Responding to patient alarms.	Action: P. Mellor, T Higgenbottom and A Cole to discuss with estates the possibility of differing sounds and location panels (as in the new build) to assist with answering call bells in a timely way	April 2012
	Fracture Clinic	Security of patient records	Action: J. Sprack to obtain progress update with time scales from the estates team (previous walkabout action)	April 2012