

TRUST BOARD PART I – OCTOBER 2012

Agenda Item Number: 165/12
Enclosure Number: (1)

Subject:	Chairman's Report
Prepared by / Sponsored by / Presented by:	David Rhind, Chairman
Purpose of paper	To update the Board on local items of interest.
Key points for Trust Board members <i>Briefly summarise in bullet point format the main points and key issues that the Trust Board members should focus on including conclusions and proposals</i>	For noting.
Options and decisions required <i>Clearly identify options that are to be considered and any decisions required</i>	None required.
Next steps / future actions: <i>Clearly identify what will follow the Trust Board's discussion</i>	N/A
Consideration of legal issues (including Equality Impact Assessment)?	N/A
Consideration of Public and Patient Involvement and Communications Implications?	N/A

Aide Memoire for Report of Chairman

Board of Directors – 25 October 2012

1. Integrated Action Plan

1.1 As the Board is already aware, the Trust, as part of the Foundation Trust pipeline, has now completed all of the current external reviews, namely:

- External Assessment of the Board Governance Memorandum by KPMG
- External Review of Quality Governance by RSM Tenon
- Historical Due Diligence Part 1 by PWC

1.2 An Integrated Action Plan has been created based on the separate reports and recommendations received from all three organisations. A number of the actions have already been implemented; all of the others will be completed by the end of the financial year.

2. Official Opening St Mary's Community Health Campus

2.1 On Thursday 18 October, I am attending the Official Opening of the St Mary's Community Health Campus by Dr Jim Hogan, Chair of Portsmouth Clinical Commissioning Group.

3. Trust Open Day

3.1 Once again, The Trust and Council of Governors held an extremely successful Open Day on Saturday 6 October 2012. There was the opportunity for the Public to go on a number of behind-the-scenes tours of key departments including Cardiology, Pathology, Radiotherapy and Theatres. There were many other interactive activities including the simulation mannequin demonstrating a woman giving birth and the opportunity for the public to try keyhole surgery.

3.2 There were a range of information stands and activities on show throughout the event in the Main Atrium and other areas of the hospital. This included free health checks, health advice and careers advice for those thinking about a future with the NHS.

3.3 An estimated as 650 people attended which would make it the most successful Open Day yet.

3.4 We are most grateful to everybody who took part, especially our staff, for the giving of their time and providing such a super day.

4. Public Constituency Meetings

4.1 The Council of Governors has announced the dates and venues for the next round of Public Constituency Meetings. These are set out below in annex 1 and Directors are particularly welcome to attend.

4.2 Constituency meetings are held twice a year to give the public an opportunity to tell its Governors what they think of the hospital and for them to be informed of new

developments within the Trust. This round of meetings will be focussed on the Trust's Foundation Trust application. The public will also have the opportunity to ask questions of the Council of Governors and/or a Trust representative about any aspect of the Trust.

5. Council of Governors report

5.1 The Council of Governors met on 28 September 2012. At this meeting, the 3 Trust Advisory Groups provided an update on their areas of focus.

5.2 The Best People & Care Trust Advisory Group has conducted a number of observation visits to various outpatient reception areas within the organisation. They have provided a report to the Council of Governors which highlighted a number of consistent themes reported during these visits:

- Consistent late arrival of some Doctors.
- Lack of information to patients on delays to clinics
- Signage
- Scheduling of clinics – too many clinics on some days, not enough on others.

These concerns have been forwarded to the relevant departments. Since they impact on patient experience and satisfaction, the actions taken by the departments will be brought back to the Board

Annex 1

Date:	Time:	Meeting:	Venue:
3 December 2012	14:00-16:00	Havant & South East	Room 3, Parish Hall, Sacred Heart Church, Waterlooville, PO7 7SR
7 December 2012	14:00-16:00	Gosport	Georgian Suite, Thorngate Halls, Bury Road, Gosport, PO12 3PX
12 December 2012	19:00-21:00	Fareham	The Octagon Lounge, Ferneham Hall, Osborn Road, Fareham, Hampshire PO16 7DB
13 December 2012	19:00-21:00	Portsmouth	Lecture Theatre, Education Centre, E Level, Queen Alexandra Hospital