

TRUST BOARD PUBLIC – JULY 2015

Agenda Item Number: 135/15

Enclosure Number: (1)

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| Subject: | Report from the Chief Executive |
| Prepared by / Sponsored by / Presented by: | Ursula Ward, Chief Executive |
| Purpose of paper | To updated the Board on national and local items of interest. |
| Key points for Trust Board members | Note contents of the report |
| Options and decisions required | None required, for information |
| Next steps / future actions: | None |
| Consideration of legal issues (including Equality Impact Assessment)? | Items relating to professional staff may have some implications and will be considered. |
| Consideration of Public and Patient Involvement and Communications Implications? | None |

| Links to Portsmouth Hospitals NHS Trust Board Strategic Aims, Assurance Framework/Corporate Risk Register | |
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| Strategic Aim | <p>Strategic aim 1: Deliver safe, high quality patient centred care</p> <p>Strategic aim 2: Develop a reputation for excellence in innovation, research & development and education in the top 20% of our peers.</p> <p>Strategic aim 3: Become the hospital of choice for general, specialist and selected tertiary services.</p> <p>Strategic aim 4: Staff would recommend the trust as a place to work and a place to receive treatment</p> <p>Strategic aim 5: Develop sufficient financial strengths to adapt to change and invest in the future.</p> |
| BAF/Corporate Risk Register Reference (if applicable) | N/A |
| Risk Description | N/A |
| CQC Reference | N/A |

| Committees/Meetings at which paper has been approved: | Date |
|--|-------------|
| None | |

Report of Chief Executive

Board of Directors – 30 July 2015

1. Public Health Outcomes Framework 2013-2016

The Public Health Outcomes Framework was updated in June 2015. It concentrates on:

- Increased healthy life expectancy
- Reduced differences in life expectancy
- Healthy life expectancy between communities

Local authorities must have regard to these documents in the exercise of their public health functions.

2. Public Perceptions of the NHS and Social Care: Winter 2014

This report provides the results from an IPSOS Mori survey of public perceptions of the NHS and social care services. The survey is the latest in a series of surveys that have tracked public perceptions and attitudes since spring 2000. Key findings included:

- The majority (67%) of the public are satisfied with the running of the NHS, similar to the results in the previous two years
- Local services continue to be rated more positively than the NHS at a national level or the Government's policies for it (the 'NHS perception gap' remains). Almost three quarters (74%) of people agree their local NHS is providing them with a good service, while approximately six in ten (61%) agree that the NHS is providing a good service nationally, and around one-quarter (26%) agree that the Government has the right policies for the NHS, lower than in previous years
- Satisfaction with NHS services among both recent hospital users and those who have visited their GP remains high. Over eight in ten (84%) recent hospital users are satisfied and similar proportions (85%) of those who have visited their GP in the last year are satisfied
- While the public are generally positive about the care provided by the NHS, they do feel some groups are better cared for than others. Local NHS care for children is viewed most positively (72% of people feel they are well cared for by the NHS in their local area), followed by local NHS care for people over 65 (60%) and people with long term illnesses or conditions (57%). Perceptions of local NHS care for people with mental health conditions and people with dementia are less positive (31% and 29% respectively)
- The public's pride in the NHS is as strong as ever, with almost eight in ten (78%) agreeing that Britain's National Health Service is one of the best in the world
- The public are increasingly positive about the way the NHS treats patients. Around three quarters (76%) of the public agree people are treated with dignity and respect when they use NHS services, the highest level of agreement seen for this question
- A similar proportion (73%) agree that people are treated with compassion when using NHS services and this proportion has risen since spring 2013 (when it was 64%)
- The proportion of people agreeing they would feel safe in an NHS hospital is as high as it has ever been in this survey, with almost eight in ten (79%) agreeing they would feel safe in this setting if they were very ill (73% said this in spring 2013)
- Approaching three in ten (28%) people agree that non-emergency waiting times are getting shorter, while just over half (51%) disagree

3. Report on the Effect of the NHS Constitution

The report considers the effectiveness of the NHS Constitution for patients, staff, carers and members of the public and will inform efforts to fully embed the Constitution throughout the NHS. It considers awareness and understanding of the NHS Constitution, and assesses the impact the NHS Constitution is having on the NHS.

The report shows the progress made, as well as the lessons that can be learned for the future, and identifies the areas in which improvements must be made to further the impact of the NHS Constitution.

A letter from NHS Future Forum advised the Health Secretary on the effect of the Constitution and outlined the need to raise awareness and promote real understanding of the Constitution.

4. Updating the NHS Constitution

A consultation on potential changes to the NHS Constitution has recently concluded. This consultation proposed to amend the NHS Constitution to respond to recommendations made by Sir Robert Francis QC and to:

- Give greater prominence to mental health
- Reflect the importance of access to transparent and comparable data
- Include the Armed Forces Covenant
- Reflect the new fundamental standards in April 2015

5. Five Year Forward View - The Success Regime: A Whole Systems Intervention

NHS England, Monitor and the NHS Trust Development Authority have published a guide as to how the Success Regime will operate. The focus will be:

- Short-term improvement against agreed quality, performance or financial metrics
- Medium and longer-term transformation, including the application of new care models where applicable
- Developing leadership capacity and capability across the health system

6. New Social Contract between the Public, Health and Care Services

Jeremy Hunt has called for a new social contract between the public, health and care services. In a speech to the Local Government Association (LGA) annual conference in Harrogate the Health Secretary urged the public to take more personal responsibility:

- For looking after the elderly
- For their own health
- In using finite NHS resources

He argued that, while integration of health and social care is vital to delivering the highest standards of health and care, personal responsibility needs to sit alongside system accountability.

7. Quarterly Report on the Performance of the NHS Foundation Trust Sector: Year Ended 31 March 2015

Monitor has recently published a review of performance of NHS Foundation Trusts for 2014/15. Key issues highlighted included:

- Growing financial and operational pressures meant that key waiting time targets were repeatedly missed during the year and the sector's financial performance also deteriorated significantly. For the first time, NHSFTs ended the year with a net deficit of £349m and an aggregate EBITDA margin of 3.8%
- The NHSFT sector has consistently failed to meet the 95% accident and emergency (A&E) four-hour waiting time target during 2014/15. In Q4 2014/15, NHSFTs treated or admitted 91.6% of A&E patients within four hours, the lowest ever quarterly performance delivered by the sector. Patient attendances at 2.6m in Q4 2014/15 were 3.8% higher than Q4 last year
- In Q4 2014/15, 560,000 (27.9%) patients attending a major A&E unit required further inpatient treatment (6.8% more than Q4 2013/14 and similar to the level in Q3 2014/15), creating sustained demand pressures on hospital beds
- In Q4 2014/15, the size of the waiting list reached 1.76m, an 8.3% rise over the same period last year. However, the year-on-year growth in elective activity during the quarter was 4.4%. NHSFTs in aggregate failed to meet referral to treatment targets for both admitted (90%) and non-admitted (95%) patients, with performances of 86.9% and 94.96% respectively. This was partly due to the policy of relaxing penalties on breaches (managed breach) to reduce the number of long waiters
- NHSFTs continued to meet cancer waiting time standards of 62-days for screening services, 31-days for first treatment and 2 weeks for referrals for suspected cancer and exhibited breast symptoms during Q4 2014/15. However for the fourth consecutive quarter, NHSFTs failed to provide treatments to 85% of patients within 62-days of urgent GP referral, with a performance of 83.1% reported for Q4 2014/15.

8. Key Headlines from the Secretary of State's speech July 16th 2015

- Health Secretary Jeremy Hunt set out his vision for a patient-led transparent and safer NHS, alongside setting out more detail about closer working with the Trusts Development Authority and Monitor. Combining the two organisations under single leadership the new organisation will be known as NHS Improvement and will be chaired by Ed Smith, currently Deputy Chair of NHS England supported by Lord Ara Darzi as a new Non Executive Director.
- Jeremy Hunt set out the need for profound cultural change which puts power into the hands of patients, enabling them to make informed choices about the services they use, and called for a step change in transparency – what he referred to as 'intelligent transparency'. By March next year England will become the first country in the world to publish avoidable deaths by hospital trusts as well as ratings on the overall quality of care provided to different patient groups in every local area.
- He also announced the need for a proper 7 day NHS which would be achieved by removing the opt out clause for weekend working for newly qualified consultants. NHS improvement will host a new independent Patient Safety Investigation Service – modelled on air accident investigation branch used by the airline industry, which will be led by Mike Durkin.
- For the first time GP's will be asked to inform patients of the Care Quality Commission rating and waiting time data at hospitals, enabling patients to choose which hospitals they access. Choice and control over maternity, end of life care and long term conditions will be offered more explicitly.

9. Lord Rose report into leadership in the NHS

Better leadership for tomorrow – NHS leadership Review

This report can be found at <https://www.gov.uk/government/publications/better-leadership-for-tomorrow-nhs-leadership-review>

10. Achieving World-Class Cancer Standards

A report of the Independent Cancer Taskforce has set out a strategy that will improve radically the outcomes the NHS delivers for people affected by cancer. A key focus will be effective prevention and early diagnosis. Six strategic priorities over the next five years are as follows:

- Prevention and public health
- Earlier diagnosis
- Patient experience being on par with clinical effectiveness and safety
- Transform the approach to supporting people living with cancer and beyond cancer
- Invest where necessary
- Overhaul processes for commissioning, accountability and provision.

11. Local News

Director of Finance

Mr Chris Adcock has been appointed as the Director of Finance and Investment and will take up his post early October.

A copy of team brief is attached.